

## Contents

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## About this document

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### Function

This instruction provides all the information you need for mounting, connection and setup as well as important instructions for maintenance, fault rectification, safety and the exchange of parts. Please read this information before putting the instrument into operation and keep this manual accessible in the immediate vicinity of the device.

### Target group

This instruction manual is directed to trained personnel. The contents of this manual must be made available to the qualified personnel and implemented.

### Symbols used



**Information, note, tip:** This symbol indicates helpful additional information and tips for successful work.



**Note:** This symbol indicates notes to prevent failures, malfunctions, damage to devices or plants.



**Caution:** Non-observance of the information marked with this symbol may result in personal injury.



**Warning:** Non-observance of the information marked with this symbol may result in serious or fatal personal injury.



**Danger:** Non-observance of the information marked with this symbol results in serious or fatal personal injury.



### Ex applications

This symbol indicates special instructions for Ex applications.



### List

The dot set in front indicates a list with no implied sequence.



### Sequence of actions

Numbers set in front indicate successive steps in a procedure.



### Disposal

This symbol indicates special instructions for disposal.

## For your safety

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### Authorised personnel

All operations described in this documentation must be carried out only by trained and authorized personnel.

During work on and with the device, the required personal protective equipment must always be worn.

### Appropriate use

NivoRadar 3300 is a sensor for continuous level measurement.

You can find detailed information about the area of application in chapter "*Product description*".

Operational reliability is ensured only if the instrument is properly used according to the specifications in this document as well as possible supplementary instructions.

### Warning about incorrect use

Inappropriate or incorrect use of this product can give rise to application-specific hazards, e.g. vessel overflow through incorrect mounting or adjustment. Damage to property and persons or environmental contamination can result. Also, the protective characteristics of the instrument can be impaired.

### General safety instructions

This is a state-of-the-art instrument complying with all prevailing regulations and directives. The instrument must only be operated in a technically flawless and reliable condition. The operating company is responsible for the trouble-free operation of the instrument. When measuring aggressive or corrosive media that can cause a dangerous situation if the instrument malfunctions, the operating company has to implement suitable measures to make sure the instrument is functioning properly.

The safety instructions in this instructions manual, the national installation standards as well as the valid safety regulations and accident prevention rules must be observed.

For safety and warranty reasons, any invasive work on the device beyond that described in this instructions manual may be carried out only by personnel authorised by us. Arbitrary conversions or modifications are explicitly forbidden. For safety reasons, only the accessory specified by us must be used.

To avoid any danger, the safety approval markings and safety tips on the device must also be observed.

The low transmitting power of the radar sensor is far below the internationally approved limits. No health impairments are to be expected with intended use. The band range of

## For your safety

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the measuring frequency can be found in chapter "*Technical data*".

### Mode of operation - Radar signal

Country or region specific settings for the radar signals are determined via the mode. The operating mode must be set in the operating menu via the respective operating tool at the beginning of the setup.



#### Caution:

Operating the device without selecting the relevant mode constitutes a violation of the regulations of the radio approvals of the respective country or region.

### Installation and operation in the USA and Canada

This information is only valid for USA and Canada. Hence the following text is only available in the English language.

Installations in the US shall comply with the relevant requirements of the National Electrical Code (NEC - NFPA 70) (USA).

Installations in Canada shall comply with the relevant requirements of the Canadian Electrical Code (CEC Part I) (Canada).

A Class 2 power supply unit has to be used for the installation in the USA and Canada.

## Product description

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### Configuration

#### Scope of delivery

The scope of delivery encompasses:

- Radar sensor, possibly with accessories
  - Hexagon socket wrench (for instruments with swivel holder)
- Information sheet "*PINs and Codes*" (with SIL, IT security, Bluetooth versions) with:
  - Bluetooth access code
  - Device code
- Information sheet "*Access protection*" (with SIL, IT security, Bluetooth versions) with:
  - Bluetooth access code
  - Emergency Bluetooth unlock code
  - Device code
  - Emergency device code
- Documentation
  - Quick setup guide
  - Instructions for optional instrument components
  - Ex-specific "*Safety instructions*" (with Ex versions)
  - Safety Manual (with SIL version)
  - Radio licenses
  - If necessary, further certificates



#### Information:

Optional instrument features are also described in this instructions. The respective scope of delivery results from the order specification.

#### Type label

The type label contains the most important data for identification and use of the instrument:

- Instrument type
- Information about approvals
- Configuration information
- Technical data
- Serial number of the instrument
- QR code for device identification
- Numerical code for Bluetooth access (optional)
- Manufacturer information

#### Documents and software

Further information can be found on our homepage.

There you will find the documentation and further information about the device.

#### Electronics design

The instrument contains two different electronics in its housing chambers:

## Product description

- The Modbus electronics for power supply and communication with the Modbus-RTU
- The sensor electronics for the actual measuring tasks

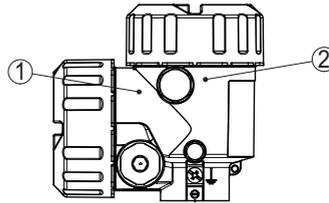


Fig. 1: Position of Modbus and sensor electronics

- 1 Modbus electronics
- 2 Sensor electronics

## Principle of operation

### Application area

The NivoRadar 3300 is a radar sensor for continuous level measurement of bulk solids under different process conditions.

### Antenna system

The instrument is available with flange with lens antenna.

### Functional principle

The instrument emits a continuous, frequency-modulated radar signal through its antenna. The emitted signal is reflected by the medium and received by the antenna as an echo with modified frequency. The frequency change is proportional to the distance and is converted into the level.

## Adjustment

### Local adjustment

On-site adjustment of the device is carried out via the integrated display and adjustment unit.



#### Note:

The housing with display and adjustment unit can be rotated by 360° for optimum readability and operability.

### Wireless adjustment

Devices with integrated Bluetooth module can be adjusted wirelessly via standard adjustment tools:

- Smartphone/tablet (iOS or Android operating system)
- PC/notebook (Windows operating system)

## Product description

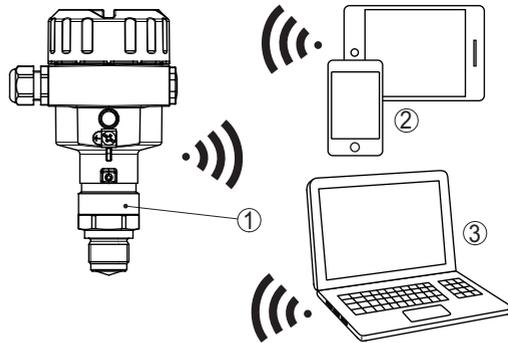


Fig. 2: Wireless connection to standard operating devices with integrated Bluetooth LE

- 1 Sensor
- 2 Smartphone/Tablet
- 3 PC/Notebook

### Adjustment via the signal cable

The adjustment via the signal cable is carried out via an RS 485/USB interface adapter and a PC/notebook using DTM/PACTware.

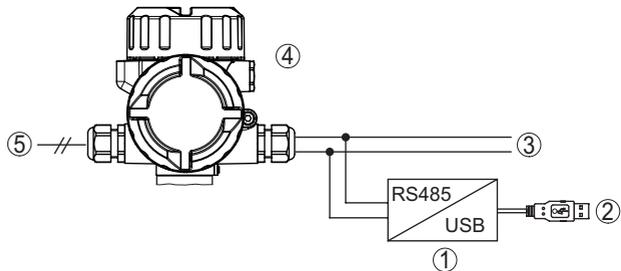


Fig. 3: Connection of the PC via the interface adapter to the RS 485 cable

- 1 Interface adapter RS 485/USB
- 2 USB cable to the PC
- 3 RS 485 cable
- 4 Sensor
- 5 Voltage supply

### Packaging, transport and storage

#### Packaging

Your instrument was protected by packaging during transport. Its capacity to handle normal loads during transport is assured by a test based on ISO 4180.

The packaging consists of environment-friendly, recyclable cardboard. For special versions, PE foam or PE foil is also

## Product description

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used. Dispose of the packaging material via specialised recycling companies.

### Transport

Transport must be carried out in due consideration of the notes on the transport packaging. Nonobservance of these instructions can cause damage to the device.

### Transport inspection

The delivery must be checked for completeness and possible transit damage immediately at receipt. Ascertained transit damage or concealed defects must be appropriately dealt with.

### Storage

Up to the time of installation, the packages must be left closed and stored according to the orientation and storage markings on the outside.

Unless otherwise indicated, the packages must be stored only under the following conditions:

- Not in the open
  - Dry and dust free
  - Not exposed to corrosive media
  - Protected against solar radiation
  - Avoiding mechanical shock and vibration
- Storage and transport temperature see chapter "*Technical data - Ambient conditions*"
  - Relative moisture 20 ... 85 %

### Storage and transport temperature

### Lifting and carrying

With instrument weights of more than 18 kg (39.68 lbs) suitable and approved equipment must be used for lifting and carrying.

### Accessories

The instructions for the listed accessories can be found in the download area on our homepage.

### Display and adjustment module

The display and adjustment module is used for measured value indication, adjustment and diagnosis.

The integrated Bluetooth module (optional) enables wireless adjustment via standard adjustment devices.

### Welded socket, threaded and hygienic adapter

Welded sockets are used to connect the devices to the process.

Threaded and hygienic adapters enable simple adaptation of devices with standard threaded fittings to process-side hygiene connections.

## Product description

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### Flanges

Screwed flanges are available in different versions according to the following standards: DIN 2501, EN 1092-1, BS 10, ASME B 16.5, JIS B 2210-1984, GOST 12821-80.

## Technical data

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### Technical data

#### Note for approved instruments

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The technical data in the respective safety instructions which are included in delivery are valid for approved instruments (e.g. with Ex approval). These data can differ from the data listed herein, for example regarding the process conditions or the voltage supply.

All approval documents can be downloaded from our homepage.

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### Materials and weights

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#### Materials, wetted parts

Flange with lens antenna

- |                        |  |
|------------------------|--|
| – Process fitting      | 316L   |
| – Antenna              | PEEK   |
| – Seal, antenna system | FKM (SHS FPM 70C3 GLT), FFKM (Kalrez 6375, G75B), EPDM (COG AP302) |

Rinsing air connection

- |                                       |  |
|---------------------------------------|--|
| – Flushing ring                       | PP-GFK                                   |
| – O-ring seal, purging air connection | FKM (SHS FPM 70C3 GLT), EPDM (COG AP310) |
| – Reflux valve                        | 316Ti                                    |
| – Sealing, reflux valve               | FKM (SHS FPM 70C3 GLT), EPDM (COG AP310) |

#### Materials, non-wetted parts

Housing

- |                                       |  |
|---------------------------------------|--|
| – Aluminium die-cast housing          | Aluminium die-casting AlSi10Mg, powder-coated (Basis: Polyester) |
| – Stainless steel housing             | 316L   |
| – Cable gland, blind plug cable gland | PA, stainless steel, brass                                       |
| – Sealing, cable gland                | NBR  |
| – Inspection window housing cover     | Glass  |
| – Ground terminal                     | 316L   |

Weights

- |  |   |
|--|---|
| – Instrument (depending on housing, process fitting and antenna) | approx. 2 ... 17.2 kg (4.409 ... 37.92 lbs) |
|--|---|

## Technical data

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### Torques

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Max. torque

- Terminal screws for swivelling holder 8 Nm (5.9 lbf ft)

Max. torque for NPT cable glands and Conduit tubes

- Aluminium/Stainless steel housing 50 Nm (36.88 lbf ft)

Torque housing locking

- Recommended torque locking screw 1 Nm (1.475 lbf ft)
- Max. torque locking screw 2 Nm (0.738 lbf ft)

### Input variable

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Measured variable

The measured quantity is the distance between the end of the sensor antenna and the medium surface. The reference plane for the measurement and the usable measuring range are dependent on the antenna system.

## Technical data

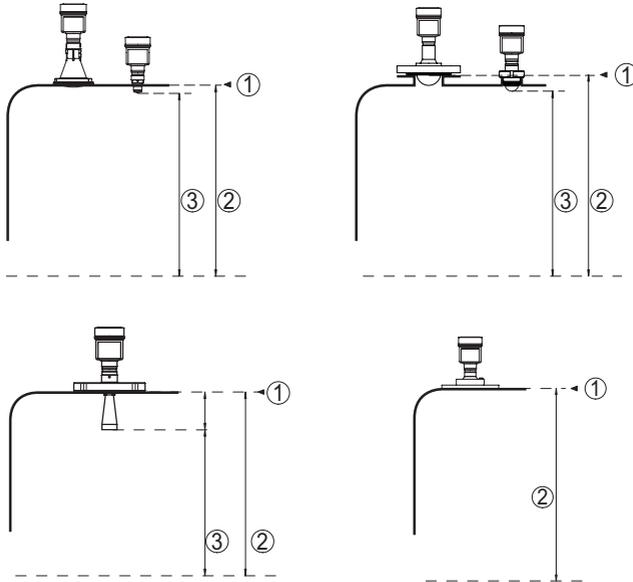


Fig. 4: Data of the input variable

- 1 Reference plane (depending on the antenna system)
- 2 Measured variable, max. measuring range
- 3 Utilisable measuring range (depending on the antenna version)

Max. measuring range 120 m (393.7 ft)

Recommended measuring range, depending on the antenna version and size<sup>1)2)</sup>

– ≥ DN 80, 3" 120 m (393.7 ft)

blocking distance<sup>3)</sup>

– Modes 1, 2, 4 0 mm (0 in)

– Mode 3 ≥ 250 mm (9.843 in)

### Switch-on phase

Run-up time  $t (U_B \geq 24 \text{ V DC}) \leq 15 \text{ s}^4)$

<sup>1)</sup> With good reflection conditions, larger measuring ranges are also possible.

<sup>2)</sup> The specified values correspond to the default values on delivery.

<sup>3)</sup> Depending on the operating conditions

<sup>4)</sup> Reference conditions:  $U_B = 24 \text{ V DC}$ , ambient temperature 20 °C (68 °F)

## Technical data

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Starting current for run-up time      ≤ 3.6 mA

### Output variable

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Output

- Physical layer                              Digital output signal according to standard EIA-485
- Bus specifications                        Modbus Application Protocol V1.1b3, Modbus over serial line V1.02
- Data protocols                              Modbus RTU, Modbus ASCII, Levelmaster
- Max. transmission rate                    57.6 Kbit/s

### Deviation (according to DIN EN 60770-1)

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Process reference conditions according to DIN EN 61298-1

- Temperature                                +18 ... +30 °C (+64 ... +86 °F)
- Relative humidity                         45 ... 75 %
- Air pressure                                 860 ... 1060 mbar/86 ... 106 kPa (12.5 ... 15.4 psig)

Installation reference conditions<sup>1)</sup>

- Min. distance to internal installations    > 200 mm (7.874 in)
- Reflector                                      Flat plate reflector
- False reflections                          Biggest false signal, 20 dB smaller than the useful signal

Deviation with bulk solids

The values depend to a great extent on the application. Binding specifications are thus not possible.

<sup>1)</sup> In case of deviations from reference conditions, the offset due to installation can be up to ± 4 mm. This offset can be compensated by the adjustment.

## Technical data

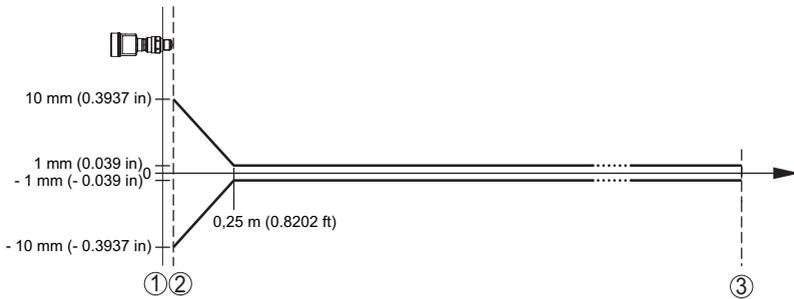


Fig. 5: Deviation under reference conditions (example: thread with integrated antenna system, applies accordingly to all versions)<sup>1)</sup>

- 1 Reference plane
- 2 Antenna edge
- 3 Recommended measuring range

Recommended min. distance for typical bulk solids applications <sup>2)</sup>	250 mm (9.843 in)
blocking distance	150 mm (5.906 in)

### Variables influencing measurement accuracy

Temperature drift - Digital output	< 3 mm/10 K, max. 10 mm
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### Characteristics and performance data

Measuring frequency	W-band (80 GHz technology)
Measuring cycle time <sup>3)</sup>	approx. 200 ms
Step response time <sup>4)</sup>	≤ 3 s
Beam angle <sup>5)</sup>	3°

<sup>1)</sup> For operating mode 3 as well as with adjusted measuring range of more than 60 m: point 2 ± 20 mm, from 0.25 m ± 2 mm

<sup>2)</sup> Depending of the reflective properties of the measured media.

<sup>3)</sup> With operating voltage  $U_b \geq 24$  V DC

<sup>4)</sup> Time span after a sudden distance change from 1 m to 5 m until the output signal reaches 90 % of the final value for the first time (IEC 61298-2). Valid with operating voltage  $U_b \geq 24$  V DC

<sup>5)</sup> Outside the specified beam angle, the energy level of the radar signal is 50% (-3 dB) less.

## Technical data

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Emitted HF power (depending on the parameter setting)<sup>1)</sup>

- Average spectral transmission power density -3 dBm/MHz EIRP
- Max. spectral transmission power density +34 dBm/50 MHz EIRP
- Max. power density at a distance of 1 m < 3 μW/cm<sup>2</sup>

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## Ambient conditions

Ambient, storage and transport temperature -40 ... +80 °C (-40 ... +176 °F)

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## Process conditions - Temperature

For the process conditions, please also note the specifications on the type label. The lowest value (amount) always applies.

Antenna material	Process seal	Process temperature (measured on the process fitting)
PEEK	FKM (SHS FPM 70C3 GLT)	-40 ... +150 °C (-40 ... +302 °F)
		-40 ... +200 °C (-40 ... +392 °F)
	FFKM (Kalrez 6375)	-20 ... +150 °C (-4 ... +302 °F)
		-20 ... +250 °C (-4 ... +482 °F)
	FFKM (Perlast G75B)	-15 ... +150 °C (5 ... +302 °F)
		-15 ... +250 °C (5 ... +482 °F)
	EPDM (COG AP302)	-40 ... +150 °C (-40 ... +302 °F)

<sup>1)</sup> EIRP: Equivalent Isotropic Radiated Power

## Technical data

### Derating, ambient temperature

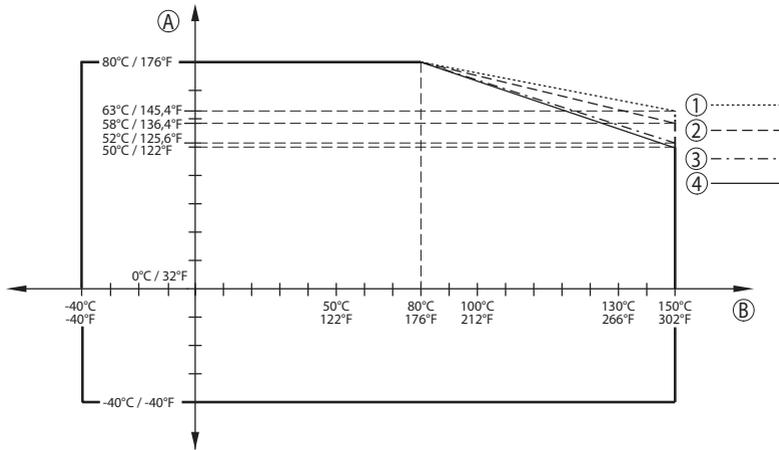


Fig. 6: Derating, ambient temperature, flange with lens antenna up to +150 °C (+302 °F)

- A Ambient temperature
- B Process temperature
- 1 Aluminium housing
- 2 -
- 3 -
- 4 Stainless steel housing (electropolished)

## Technical data

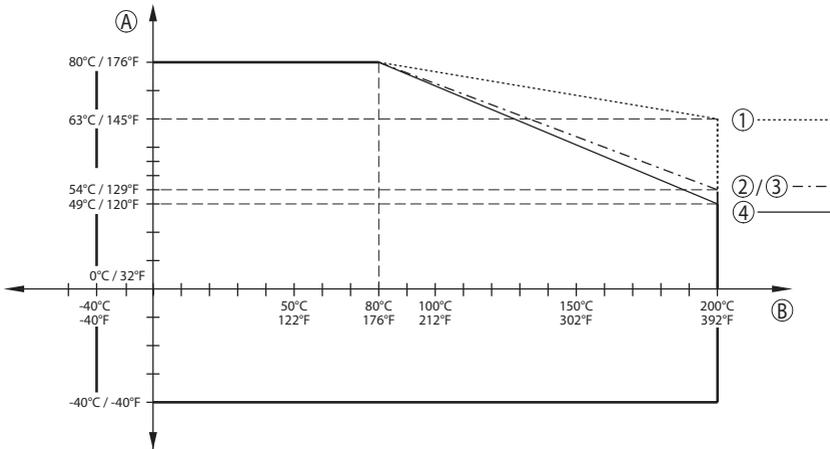


Fig. 7: Derating, ambient temperature, flange with lens antenna up to +200 °C (+392 °F)

- A Ambient temperature
- B Process temperature
- 1 Aluminium housing
- 2 -
- 3 -
- 4 Stainless steel housing (electropolished)

## Technical data

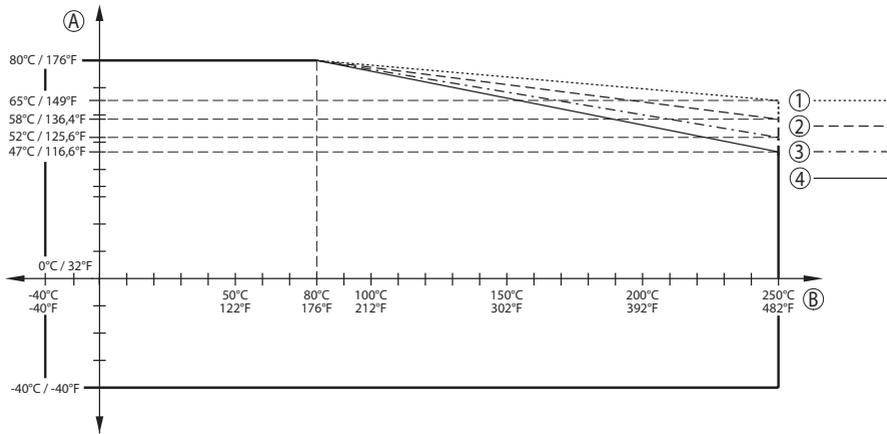


Fig. 8: Derating, ambient temperature, flange with lens antenna up to +250 °C (+482 °F)

- A Ambient temperature
- B Process temperature
- 1 Aluminium housing
- 2 -
- 3 -
- 4 Stainless steel housing (electropolished)

### Process conditions - Pressure

For the process conditions, please also note the specifications on the type label. The lowest value (amount) always applies.

Process pressure -1 ... 3 bar (-100 ... 300 kPa/-14.5 ... 43.51 psig)

### Mechanical environmental conditions

#### Vibration resistance (Tested according to IEC 60068-2-6, 5 ... 200 Hz)

Housing	Vibration resistance
Aluminium	5 g
Stainless steel	2 g

#### Shock resistance (Tested according to IEC 60068-2-27)

Housing	Shock resistance
Aluminium	10 g/11 ms, 30 g/6 ms, 50 g/2.3 ms
Stainless steel	

## Technical data

### Data on rinsing air connection

Recommended max. pressure with continuous rinsing 1 bar (14.50 psig)

Max. permissible pressure 6 bar (87.02 psig)

Air quality Filtered

Air volume, depending on pressure

Pressure	Air volume	
	Without reflux valve	With reflux valve
0.2 bar (2.9 psig)	1.7 m <sup>3</sup> /h	-
0.4 bar (5.8 psig)	2.5 m <sup>3</sup> /h	-
0.6 bar (8.7 psig)	2.9 m <sup>3</sup> /h	0.8 m <sup>3</sup> /h
0.8 bar (11.6 psig)	3.3 m <sup>3</sup> /h	1.5 m <sup>3</sup> /h
1 bar (14.5 psig)	3.6 m <sup>3</sup> /h	2 m <sup>3</sup> /h
1.2 bar (17.4 psig)	3.9 m <sup>3</sup> /h	2.3 m <sup>3</sup> /h
1.4 bar (20.3 psig)	4 m <sup>3</sup> /h	2.7 m <sup>3</sup> /h
1.6 bar (23.2 psig)	4.3 m <sup>3</sup> /h	3 m <sup>3</sup> /h
1.8 bar (20.3 psig)	4.5 m <sup>3</sup> /h	3.5 m <sup>3</sup> /h
2 bar (23.2 psig)	4.6 m <sup>3</sup> /h	4 m <sup>3</sup> /h

#### Connection

- Closure Threaded plug of 316Ti

#### Reflux valve (optional)

- Material 316Ti  
 - Thread G $\frac{1}{8}$   
 - Seal FKM (SHS FPM 70C3 GLT), EPDM (COG AP310)  
 - For connection G $\frac{1}{8}$   
 - Opening pressure 0.5 bar (7.25 psig)  
 - Nominal pressure stage PN 250

### Electromechanical data - version IP66/IP67

Cable gland M20 x 1.5 or  $\frac{1}{2}$  NPT

#### Wire cross-section (spring-loaded terminals)

- Massive wire, stranded wire 0.2 ... 2.5 mm<sup>2</sup> (AWG 24 ... 14)  
 - Stranded wire with end sleeve 0.2 ... 1.5 mm<sup>2</sup> (AWG 24 ... 16)

## Technical data

### Interface to the external display and adjustment unit

Data transmission	Digital (I <sup>2</sup> C-Bus)
Connection cable	4-wire, shielded
Cable length	≤ 50 m (164.0 ft)

### Integrated clock

Date format	Day.Month.Year
Time format	12 h/24 h
Time zone, factory setting	CET
Max. rate deviation	10.5 min/year

### Additional output parameter - Electronics temperature

Range	-40 ... +85 °C (-40 ... +185 °F)
Resolution	< 0.1 K
Deviation	± 3 K
Availability of the temperature values	
– Indication	Via the display and adjustment module
– Output	Via the respective output signal

### Voltage supply

Operating voltage	8 ... 30 V DC
Max. power consumption	520 mW
Reverse voltage protection	Integrated

### Potential connections and electrical separating measures in the instrument

Electronics	Non-floating
Reference voltage <sup>1)</sup>	500 V <sub>eff</sub>
Conductive connection	Between ground terminal and metallic process fitting

### Electrical protective measures

Housing material	Version	Protection acc. to IEC 60529	Protection acc. to NEMA
Aluminium	Single chamber	IP66/IP68 (0.2 bar)	Type 6P
	Double chamber	IP66/IP68 (0.2 bar)	Type 6P

<sup>1)</sup> Galvanic separation between electronics and metal housing parts



## Technical data

Parameter	Configurable Values	Default Value
Baud Rate	1200, 2400, 4800, 9600, 19200	9600
Start Bits	1	1
Data Bits	7, 8	8
Parity	None, Odd, Even	None
Stop Bits	1, 2	1
Address range Modbus	1 ... 255	246

Start bits and data bits cannot be modified.

### General configuration of the host

The data exchange with status and variables between field device and host is carried out via register. For this, a configuration in the host is required. Floating point numbers with short prevision (4 bytes) according to IEEE 754 are transmitted with individually selectable order of the data bytes (byte transmission order). This "Byte transmission order" is determined in the parameter "Format Code". Hence the RTU knows the registers of the NivoRadar 3300 which must be contacted for the variables and status information.

Format Code	Byte transmission order
0	ABCD
1	CDAB
2	DCBA
3	BADC

## Modbus register

### Holding Register

The Holding registers consist of 16 bit. They can be read and written. Before each command, the address (1 byte), after each command, a CRC (2 byte) is sent.

Register Name	Register Number	Type	Configurable Values	Default Value	Unit
Address	200	Word	1 ... 255	246	–
Baud Rate	201	Word	1200, 2400, 4800, 9600, 19200, 38400, 57600	9600	–
Parity	202	Word	0 = None, 1 = Odd, 2 = Even	0	–
Stopbits	203	Word	1 = One, 2 = Two	1	–
Delay Time	206	Word	10 ... 250	50	ms

## Technical data

Register Name	Register Number	Type	Configurable Values	Default Value	Unit
Byte Oder (Floating point format)	3000	Word	0, 1, 2, 3	0	–

## Input register

The input registers consist of 16 bits. They can only be read. The address (1 byte) is sent before each command, a CRC (2 bytes) after each command. PV, SV, TV and QV can be set via the sensor DTM.

Register Name	Register Number	Type	Note
Status	100	DWord	Bit 0: Invalid Measurement Value PV Bit 1: Invalid Measurement Value SV Bit 2: Invalid Measurement Value TV Bit 3: Invalid Measurement Value QV
PV Unit	104	DWord	Unit Code
PV	106		Primary Variable in Byte Order CDAB
SV Unit	108	DWord	Unit Code
SV	110		Secondary Variable in Byte Order CDAB
TV Unit	112	DWord	Unit Code
TV	114		Third Variable in Byte Order CDAB
QV Unit	116	DWord	Unit Code
QV	118		Quarternary Variable in Byte Order CDAB
Status	1300	DWord	See Register 100
PV	1302		Primary Variable in Byte Order of Register 3000
SV	1304		Secondary Variable in Byte Order of Register 3000
TV	1306		Third Variable in Byte Order of Register 3000
QV	1308		Quarternary Variable in Byte Order of Register 3000
Status	1400	DWord	See Register 100
PV	1402		Primary Variable in Byte Order CDAB
Status	1412	DWord	See Register 100
SV	1414		Secondary Variable in Byte Order CDAB
Status	1424	DWord	See Register 100

## Technical data

Register Name	Register Number	Type	Note
TV	1426		Third Variable in Byte Order CDAB
Status	1436	DWord	See Register 100
QV	1438		Quarternary Variable in Byte Order CDAB
Status	2000	DWord	See Register 100
PV	2002	DWord	Primary Variable in Byte Order ABCD (Big Endian)
SV	2004	DWord	Secondary Variable in Byte Order ABCD (Big Endian)
TV	2006	DWord	Third Variable in Byte Order ABCD (Big Endian)
QV	2008	DWord	Quarternary Variable in Byte Order ABCD (Big Endian)
Status	2100	DWord	See Register 100
PV	2102	DWord	Primary Variable in Byte Order DCBA (Little Endian)
SV	2104	DWord	Secondary Variable in Byte Order DCBA (Little Endian)
TV	2106	DWord	Third Variable in Byte Order ABCD DCBA (Little Endian)
QV	2108	DWord	Quarternary Variable in Byte Order DCBA (Little Endian)
Status	2200	DWord	See Register 100
PV	2202	DWord	Primary Variable in Byte Order BACD (Middle Endian)
SV	2204	DWord	Secondary Variable in Byte Order BACD (Middle Endian)
TV	2206	DWord	Third Variable in Byte Order BACD (Middle Endian)
QV	2208	DWord	Quarternary Variable in Byte Order BACD (Middle Endian)

### Unit Codes for Register 104, 108, 112, 116

Unit Code	Measurement Unit
32	Degree Celsius
33	Degree Fahrenheit
40	US Gallon
41	Liters

## Technical data

Unit Code	Measurement Unit
42	Imperial Gallons
43	Cubic Meters
44	Feet
45	Meters
46	Barrels
47	Inches
48	Centimeters
49	Millimeters
111	Cubic Yards
112	Cubic Feet
113	Cubic Inches

## Modbus RTU commands

### FC3 Read Holding Register

With this command, any number (1-127) of holding registers is read out. The start register, from which the readout should start, and the number of registers are transmitted.

	Parameter	Length	Code/Data
Request:	Function Code	1 Byte	0x03
	Start Address	2 Bytes	0x0000 to 0xFFFF
	Number of Registers	2 Bytes	1 to 127 (0x7D)
Response:	Function Code	1 Byte	0x03
	Byte Count	2 Bytes	2*N
	Register Value	N*2 Bytes	Data

### FC4 Read Input Register

With this command, any number (1-127) of input registers is read out. The start register, from which the readout should start, and the number of registers are transmitted.

	Parameter	Length	Code/Data
Request:	Function Code	1 Byte	0x04
	Start Address	2 Bytes	0x0000 to 0xFFFF
	Number of Registers	N*2 Bytes	1 to 127 (0x7D)

## Technical data

	Parameter	Length	Code/Data
Response:	Function Code	1 Byte	0x04
	Byte Count	2 Bytes	2*N
	Register Value	N*2 Bytes	Data

### FC6 Write Single Register

This function code is used to write to a single Holding Register.

	Parameter	Length	Code/Data
Request:	Function Code	1 Byte	0x06
	Start Address	2 Bytes	0x0000 to 0xFFFF
	Number of Registers	2 Bytes	Data
Response:	Function Code	1 Byte	0x04
	Start Address	2 Bytes	2*N
	Register Value	2 Bytes	Data

### FC8 Diagnostics

With this function code different diagnostic functions are triggered or diagnostic values read out.

	Parameter	Length	Code/Data
Request:	Function Code	1 Byte	0x08
	Sub Function Code	2 Bytes	
	Data	N*2 Bytes	Data
Response:	Function Code	1 Byte	0x08
	Sub Function Code	2 Bytes	
	Data	N*2 Bytes	Data

### Implemented function codes:

Sub Function Code	Name
0x00	Return Data Request
0x0B	Return Message Counter

With sub function codes 0x00 only one 16 bit value can be written.

## Technical data

### FC16 Write Multiple Register

This function code is used to write to several Holding Registers. In a request, it can only be written to registers that are in direct succession.

	Parameter	Length	Code/Data
Request:	Function Code	1 Byte	0x10
	Start Address	2 Bytes	0x0000 to 0xFFFF
	Number of Registers	2 Bytes	0x0001 to 0x007B
	Byte Count	1 Byte	2*N
	Register Value	N*2 Bytes	Data
Response:	Function Code	1 Byte	0x10
	Start Address	2 Bytes	0x0000 to 0xFFFF
	Number of Registers	2 Bytes	0x01 to 0x7B

### FC17 Report Sensor ID

With this function code, the sensor ID on Modbus is queried.

	Parameter	Length	Code/Data
Request:	Function Code	1 Byte	0x11
Response:	Function Code	1 Byte	0x11
	Byte Number	1 Byte	
	Sensor ID	1 Byte	
	Run Indicator Status	1 Byte	

### FC43 Sub 14, Read Device Identification

With this function code, the Device Identification is queried.

	Parameter	Length	Code/Data
Request:	Function Code	1 Byte	0x2B
	MEI Type	1 Byte	0x0E
	Read Device ID Code	1 Byte	0x01 to 0x04
	Object ID	1 Byte	0x00 to 0xFF

## Technical data

	Parameter	Length	Code/Data
Response:	Function Code	1 Byte	0x2B
	MEI Type	1 Byte	0x0E
	Read Device ID Code	1 Byte	0x01 to 0x04
	Confirmity Level	1 Byte	0x01, 0x02, 0x03, 0x81, 0x82, 0x83
	More follows	1 Byte	00/FF
	Next Object ID	1 Byte	Object ID number
	Number of Objects	1 Byte	
	List of Object ID	1 Byte	
	List of Object length	1 Byte	
	List of Object value	1 Byte	Depending on the Object ID

## Levelmaster commands

The NivoRadar 3300 is also suitable for connection to the following RTUs with Levelmaster protocol. The Levelmaster protocol is often called "Siemens" "Tank protocol".

RTU	Protocol
ABB Totalflow	Levelmaster
Kimray DACC 2000/3000	Levelmaster
Thermo Electron Autopilot	Levelmaster

## Parameters for the bus communication

The NivoRadar 3300 is preset with the default values:

Parameter	Configurable Values	Default Value
Baud Rate	1200, 2400, 4800, 9600, 19200	9600
Start Bits	1	1
Data Bits	7, 8	8
Parity	None, Odd, Even	None
Stop Bits	1, 2	1
Address range Levelmaster	32	32

The Levelmaster commands are based on the following syntax:

- Capital letters are at the beginning of certain data fields
- Small letters stand for data fields
- All commands are terminated with "<cr>" (carriage return)

## Technical data

- All commands start with "Uuu", whereby "uu" stands for the address (00-31)
- "\*" can be used as a joker for any position in the address. The sensor always converts this in its address. In case of more than one sensor, the joker must not be used, because otherwise several will answer
- Commands that modify the instrument return the command with "OK". "EE-ERROR" replaces "OK" if there was a problem changing the configuration

## Report Level (and Temperature)

	Parameter	Length	Code/Data
Request:	Report Level (and Temperature)	4 characters ASCII	Uuu?
Response:	Report Level (and Temperature)	24 characters ASCII	UuuDl.l.l.lFttEeeeeWwwww uu = Address l.l.l.l = PV in inches ttt = Temperature in Fahrenheit eeee = Error number (0 no error, 1 level data not readable) www = Warning number (0 no warning)

PV in inches will be repeated if "Set number of floats" is set to 2. Hence 2 measured values can be transmitted. PV value is transmitted as first measured value, SV as second measured value.



### Information:

The max. value for the PV to be transmitted is 999.99 inches (corresponds to approx. 25.4 m).

If the temperature should be transmitted in the Levelmaster protocol, then TV must be set in the sensor to temperature.

PV, SV and TV can be adjusted via the sensor DTM.

## Report Unit Number

	Parameter	Length	Code/Data
Request:	Report Unit Number	5 characters ASCII	U**N?
Response:	Report Level (and Temperature)	6 characters ASCII	UuuNnn

## Assign Unit Number

	Parameter	Length	Code/Data
Request:	Assign Unit Number	6 characters ASCII	UuuNnn
Response:	Assign Unit Number	6 characters ASCII	UuuNOK uu = new Address

## Technical data

### Set number of Floats

	Parameter	Length	Code/Data
Request:	Set number of Floats	5 characters ASCII	UuuFn
Response:	Set number of Floats	6 characters ASCII	UuuFOK

If the number is set to 0, no level is returned

### Set Baud Rate

	Parameter	Length	Code/Data
Request:	Set Baud Rate	8 (12) characters ASCII	UuuBbbbb[b][pds] Bbbbb[b] = 1200, 9600 (default) pds = parity, data length, stop bit (optional) parity: none = N, even = E (default), odd = O
Response:	Set Baud Rate	11 characters ASCII	

Example: U01B9600E71

Change instrument on address 1 to baudrate 9600, parity even, 7 data bits, 1 stop bit

### Set Receive to Transmit Delay

	Parameter	Length	Code/Data
Request:	Set Receive to Transmit Delay	7 characters ASCII	UuuRmmm mmm = milliseconds (50 up to 250), default = 127 ms
Response:	Set Receive to Transmit Delay	6 characters ASCII	UuuROK

### Report Number of Floats

	Parameter	Length	Code/Data
Request:	Report Number of Floats	4 characters ASCII	UuuF
Response:	Report Number of Floats	5 characters ASCII	UuuFn n = number of measurement values (0, 1 or 2)

## Technical data

### Report Receive to Transmit Delay

	Parameter	Length	Code/Data
Request:	Report Receive to Transmit Delay	4 characters ASCII	UuuR
Response:	Report Receive to Transmit Delay	7 characters ASCII	UuuRmmm mmm = milliseconds (50 up to 250), default = 127 ms

### Error codes

Error Code	Name
EE-Error	Error While Storing Data in EEPROM
FR-Error	Error in Frame (too short, too long, wrong data)
LV-Error	Value out of limits

## Configuration of typical Modbus hosts

### Fisher ROC 809

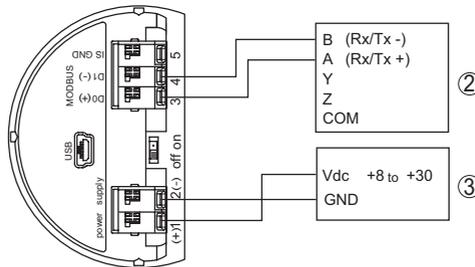


Fig. 9: Connection of NivoRadar 3300 to RTU Fisher ROC 809

- 1 NivoRadar 3300
- 2 RTU Fisher ROC 809
- 3 Voltage supply

### Parameters for Modbus Hosts

Parameter	Value Fisher ROC 809	Value ABB Total Flow	Value Fisher Thermo Electron Autopilot	Value Fisher Bristol ControlWave Micro	Value Scada-Pack
Baud Rate	9600	9600	9600	9600	9600
Floating Point Format Code	0	0	0	2 (FC4)	0

## Technical data

Parameter	Value Fisher ROC 809	Value ABB Total Flow	Value Fisher Thermo Electron Autopilot	Value Fisher Bristol ControlWave Micro	Value Scada-Pack
RTU Data Type	Conversion Code 66	16 Bit Modicon	IEE Fit 2R	32-bit registers as 2 16-bit registers	Floating Point
Input Register Base Number	0	1	0	1	30001

The basic number of the input registers is always added to the input register address of NivoRadar 3300.

This results in the following constellations:

- Fisher ROC 809 - Register address for 1300 is address 1300
- ABB Total Flow - Register address for 1302 is address 1303
- Thermo Electron Autopilot - Register address for 1300 is address 1300
- Bristol ControlWave Micro - Register address for 1302 is address 1303
- ScadaPack - Register address for 1302 is address 31303

## Dimensions

The following dimensional drawings are only an extract of the possible versions.

### Aluminium housing with protection rating IP66/IP68 (0.2 bar)

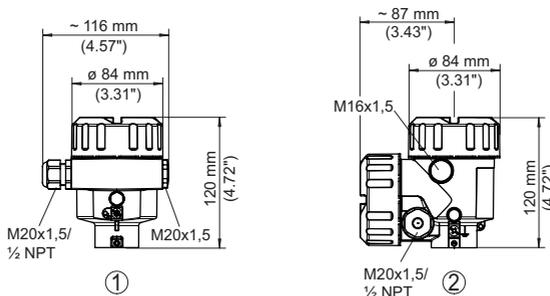


Fig. 10: Housing versions with protection rating IP66/IP68 (0.2 bar), (with integrated display and adjustment module the housing is 18 mm/0.71 in higher)

- 1 Aluminium - single chamber
- 2 Aluminium - double chamber

## Technical data

### Stainless steel housing (electropolished) in protection rating IP66/IP68 (0.2 bar)

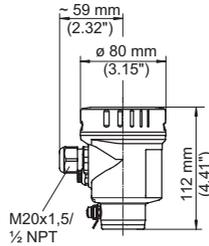


Fig. 11: Housing versions with protection rating IP66/IP68 (0.2 bar), (with integrated display and adjustment module the housing is 18 mm/0.71 in higher)

### Flange with lens antenna

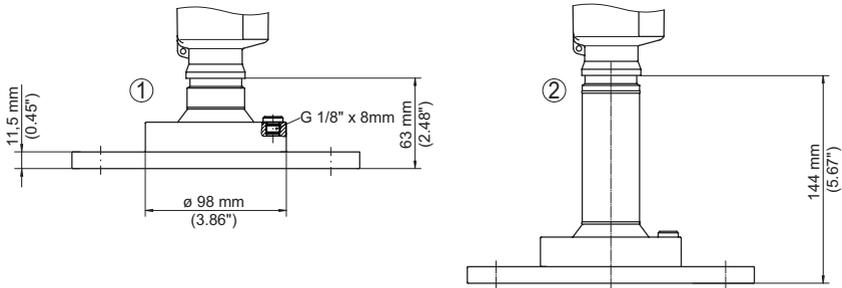


Fig. 12: NivoRadar 3300, flange with lens antenna (flange thickness acc. to drawing, flange dimensions acc. to DIN, ASME, JIS)

- 1 Version up to +150 °C (+302 °F)
- 2 Version up to +250 °C (+482 °F)

## Technical data

### Flange with lens antenna and purging air connection

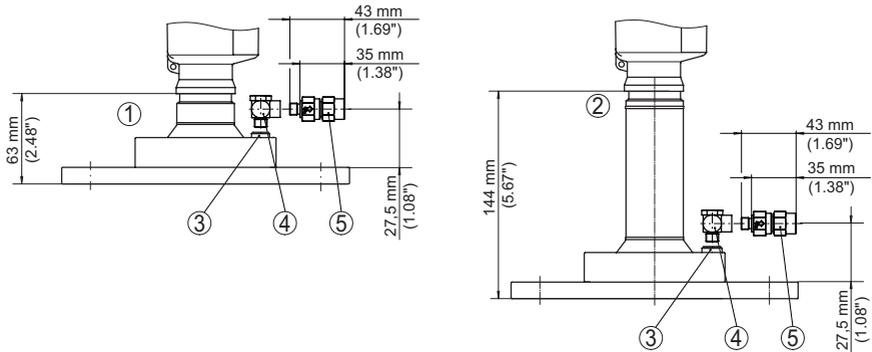


Fig. 13: NivoRadar 3300, flange with lens antenna and purging air connection

- 1 Version up to +150 °C (+302 °F)
- 2 Version up to +250 °C (+482 °F)
- 3 Blind plug
- 4 90° angle joint
- 5 Reflux valve

### Flange with lens antenna and swivelling holder

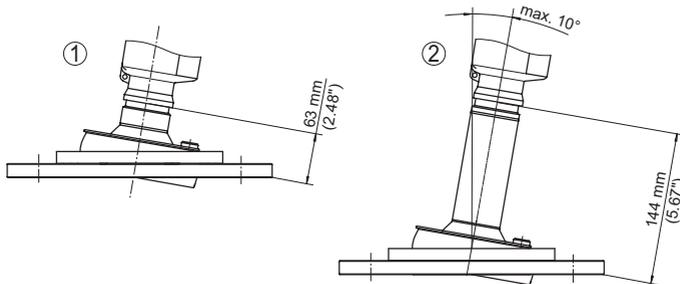


Fig. 14: NivoRadar 3300, flange with lens antenna and swivelling holder

- 1 Version up to +150 °C (+302 °F)
- 2 Version up to +250 °C (+482 °F)

## Technical data

### Flange with lens antenna, swivelling holder and purging air connection

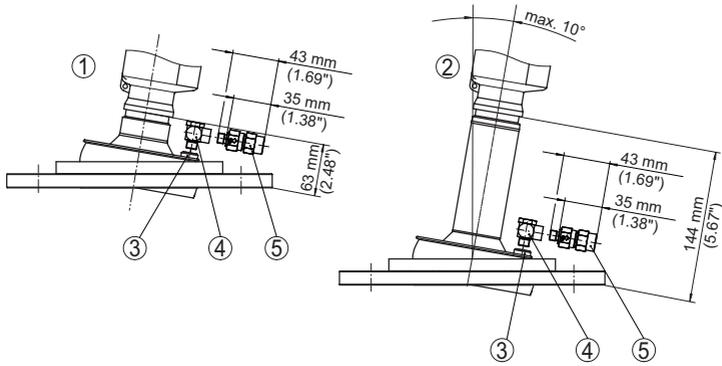


Fig. 15: NivoRadar 3300, flange with lens antenna, swivelling holder and purging air connection

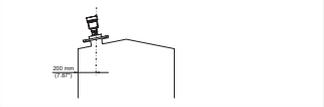
- 1 Version up to +150 °C (+302 °F)
- 2 Version up to +250 °C (+482 °F)
- 3 Blind plug
- 4 90° angle joint
- 5 Reflux valve

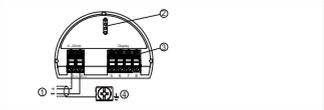
## Setup - the most important steps

### Prepare

What?	How?
Identify sensor	Scan QR code on type label, check sensor data

### Mount and connect sensor

Liquids	Bulk solids
	

Connection technology	Wiring plan
	

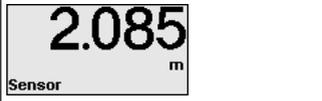
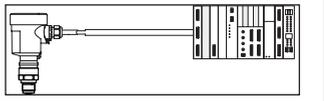
### Select adjustment

Display and adjustment module	Adjustment app <sup>1)</sup>
	

### Parameterize sensor

Liquids	Bulk solids
Enter medium type, application, vessel height, adjustment and mode	
	

### Check measured value

Indicators	Output
	

<sup>1)</sup> Download via Apple App Store, Google Play Store, Baidu Store

## Mounting

### General instructions

#### Protection against moisture

Protect your instrument against moisture ingress through the following measures:

- Use a suitable connection cable (see chapter "Connecting to power supply")
- Tighten the cable gland or plug connector
- Lead the connection cable downward in front of the cable entry or plug connector

This applies mainly to outdoor installations, in areas where high humidity is expected (e.g. through cleaning processes) and on cooled or heated vessels.



#### Note:

Make sure that during installation or maintenance no moisture or dirt can get inside the instrument.

To maintain the housing protection, make sure that the housing lid is closed during operation and locked, if necessary.

#### Process conditions



#### Note:

For safety reasons, the instrument must only be operated within the permissible process conditions. You can find detailed information on the process conditions in chapter "Technical data" of the operating instructions or on the type label.

Hence make sure before mounting that all parts of the instrument exposed to the process are suitable for the existing process conditions.

These are mainly:

- Active measuring component
- Process fitting
- Process seal

Process conditions in particular are:

- Process pressure
- Process temperature
- Chemical properties of the medium
- Abrasion and mechanical influences

#### Permissible process pressure (MWP) - Device

The permissible process pressure range is specified by "MWP" (Maximum Working Pressure) on the type label. The MWP takes the element of the measuring cell and processing fitting combination with the weakest pressure into consideration and may be applied permanently. The specification refers to a reference temperature of +20 °C (+68 °F). It also applies when a measuring cell with a higher measuring range than the permissible pressure range of the process fitting is installed order-related.

## Mounting

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In addition, a temperature derating of the process fitting, e. g. with flanges, can limit the permissible process pressure range according to the respective standard.



**Note:**

In order to prevent damage to the device, a test pressure may only exceed the specified MWP briefly by 1.5 times at reference temperature. The pressure stage of the process fitting as well as the overload resistance of the measuring cell are taken into consideration here.

**Permissible process pressure (MWP) - Mounting accessory**

The permissible process pressure range is stated on the type label. The instrument should only be operated with these pressures if the mounting accessory used also fulfils these values. This should be ensured by suitable flanges, welded sockets, tension rings with Clamp connections, sealings, etc.

**Second Line of Defense**

As a standard feature, the NivoRadar 3300 is separate from the process through its plastic antenna encapsulation.

Optionally, the instrument is available with a Second Line of Defense (SLOD), a second process separation. It is located as gas-tight leadthrough between the process component and the electronics. This means additional safety against penetration of the medium from the process into the instrument.

**Housing features**

**Filter element**

The filter element in the housing is used for ventilation of the housing.

For effective ventilation, the filter element must always be free of deposits. Therefore, mount the device so that the filter element is protected against deposits.



**Note:**

Do not use a high-pressure cleaner to clean housings in standard types of protection. The filter element could be damaged and moisture could penetrate the housing.

For applications with high-pressure cleaners, the device is available with the appropriate IP69 housing protection.

## Mounting

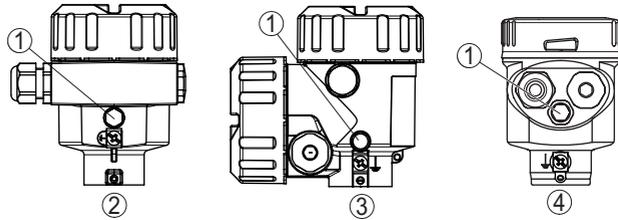


Fig. 16: Position of the filter element depending on housing

- 1 Filter element
- 2 Aluminium - single chamber
- 3 Aluminium - double chamber
- 4 Stainless steel single chamber (electropolished)

## Housing orientation

The housing of NivoRadar 3300 can be rotated completely by 360°. This enables optimal reading of the display and easy cable entry.

For housings made of electropolished stainless steel, this is done without tools.

With aluminium housings, a locking screw must be loosened for turning, see the following illustration:

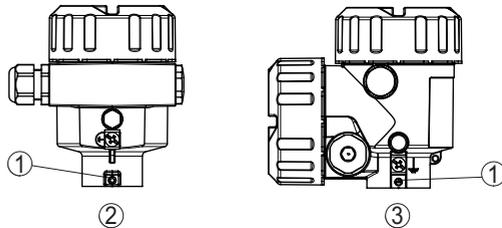


Fig. 17: Position of the locking screw depending on housing

- 1 Locking screw
- 2 Aluminium - single chamber
- 3 Aluminium - double chamber

Proceed as follows:

1. Loosen locking screw (hexagon size 2.5)
2. Turn housing into requested position
3. Re-tighten the locking screw (torque see chapter "Technical data").



### Note:

By rotating the housing, polarisation changes. For this reason, please also observe the notes on polarisation in chapter "Mounting instructions".

## Mounting

### Cover catch

With the aluminium housing, the housing cover can be secured with a screw. This protects the device against unauthorised opening of the cover.

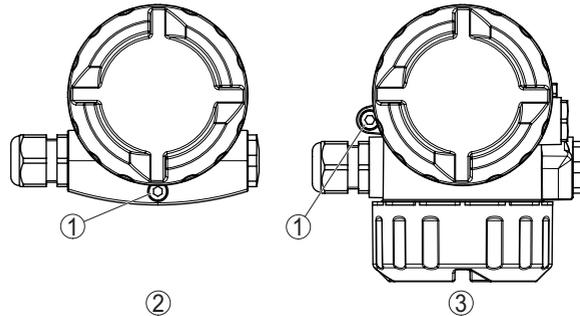


Fig. 18: Position of the safety screw depending on housing

- 1 Safety screw
- 2 Aluminium - single chamber
- 3 Aluminium - double chamber

Proceed as follows to secure the cover:

1. Screw the housing cover on tightly by hand
2. Unscrew the locking screw from the cover up to the stop using a size 4 hexagonal spanner
3. Check if the cover can no longer be turned

The housing cover is unlocked in the opposite way.



### Note:

The locking screw has two holes drilled through the head. Thus it can also be sealed.

## Mounting instructions

### Polarisation

Radar sensors for level measurement emit electromagnetic waves. The polarisation is the direction of the electrical share of these waves. It is identifiable by a mark on the housing, see the following drawing:

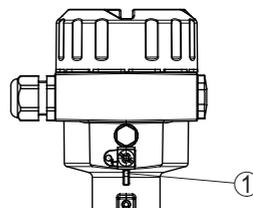


Fig. 19: Position of the polarisation

- 1 Nose for marking the direction of polarisation

## Mounting

Turning the housing changes the polarisation and thus also the effect of false echoes on the measured value.



**Note:**

Therefore, pay attention to the position of the polarisation when mounting or when making subsequent changes. Fix the housing to prevent a change in the metrological properties (see chapter "Housing features").

**Mounting position - bulk solids**

Mount the instrument at least 200 mm (7.874 in) away from the vessel wall.

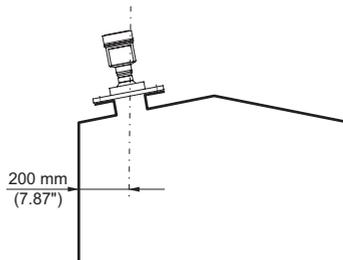


Fig. 20: Mounting the radar sensor on the vessel top



**Note:**

If you cannot maintain this distance, you should carry out a false signal suppression during setup. This applies especially if buildup on the vessel wall is to be expected.<sup>1)</sup>

**Reference plane**

The measuring range of the NivoRadar 3300 physically begins with the antenna end.

However, the min./max. adjustment begins mathematically with the reference plane.

For the flange with lens antenna, the reference plane is the lower side of the flange.

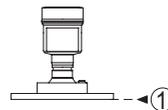


Fig. 21: Position of the reference plane

1 Reference plane

**Inflowing medium - bulk solids**

As a general rule, the device must not be mounted too close to or above the inflowing medium, otherwise the radar signal could be disturbed.

<sup>1)</sup> In this case, it is recommended to repeat the false signal suppression at a later time with existing buildup.

## Mounting

### Silo with filling from top:

The optimal mounting position is opposite the filling aperture. To avoid heavy soiling of the antenna, the distance to any filter or dust exhauster should be as large as possible.

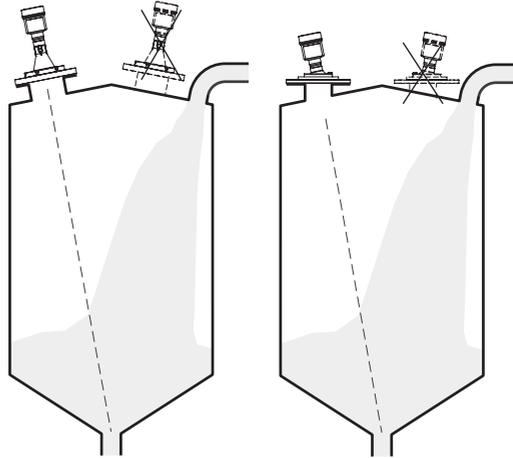


Fig. 22: Mounting of the radar sensor with inflowing medium - filling from top

### Silo with lateral filling:

The optimal mounting position is next to the filling. To avoid heavy soiling of the antenna, the distance to any filter or dust exhauster should be as large as possible.

## Mounting

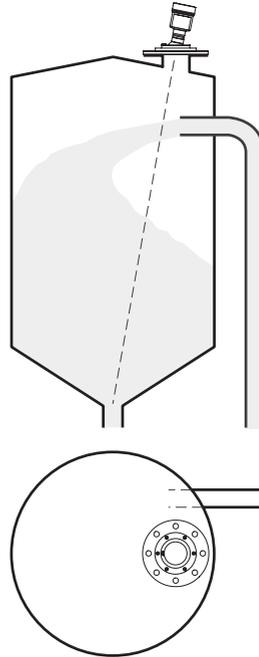


Fig. 23: Mounting of the radar sensor with inflowing medium - filling from the side

### Socket mounting - short nozzles

For nozzle mounting, the nozzle should be as short as possible and its end rounded. This reduces false reflections from the nozzle.

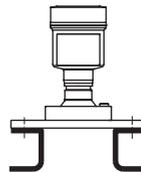


Fig. 24: Recommended socket mounting - flange with lens antenna

### Socket mounting - longer nozzles

If the reflective properties of the medium are good, you can mount NivoRadar 3300 on sockets longer than the antenna. The socket end should be smooth and burr-free, if possible also rounded.

## Mounting



**Note:**

When mounting on a longer socket piece, we recommend to carry out a false signal suppression (see chapter "*Parameter adjustment*"). This adapts the device to the metrological properties of the socket.

You will find recommended values for socket heights in the following illustration or the table. The values come from typical applications. Deviating from the proposed dimensions, also longer sockets are possible, however the local conditions must be taken into account.

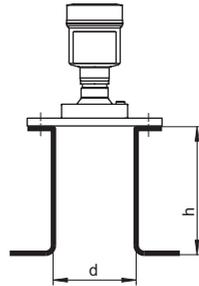


Fig. 25: Socket mounting with deviating socket dimensions - flange with lens antenna

Socket diameter "d"		Socket length "h"	
100 mm	4"	≤ 500 mm	≤ 19.7 in
150 mm	6"	≤ 800 mm	≤ 31.5 in

### Mounting in the vessel insulation

Instruments for a temperature range from 200 °C have a spacer for temperature decoupling. It is located between process fitting and electronics housing.



**Note:**

Incorrect installation of the device can render this temperature decoupling ineffective. Damage to the electronics can be the result.

Hence ensure effective temperature decoupling. Include the spacer in the vessel insulation only up to max. 40 mm, see the following figure.

## Mounting

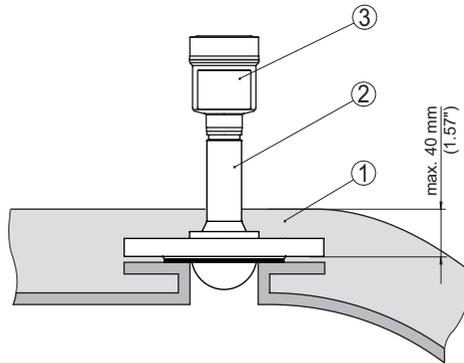


Fig. 26: Mounting the instrument on insulated vessels

- 1 Vessel insulation
- 2 Distance piece for temperature decoupling
- 3 Electronics housing

## Vessel installations

The mounting location of the radar sensor should be a place where no other equipment or fixtures cross the path of the radar signals.

Vessel installations, such as e.g. ladders, limit switches, heating spirals, struts, etc., can cause false echoes and impair the useful echo. Make sure when planning your measuring point that the radar sensor has a "clear view" to the measured product.

In case of existing vessel installations, a false signal suppression should be carried out during setup.

If large vessel installations such as struts or supports cause false echoes, these can be attenuated through supplementary measures. Small, inclined sheet metal baffles above the installations "scatter" the radar signals and prevent direct interfering reflections.



Fig. 27: Cover flat, large-area profiles with deflectors

## Orientation - Bulk solids

In a cylindrical silo with conical outlet, the mounting is carried out on a third up to the half of the vessel radius from outside (see following drawing).

## Mounting

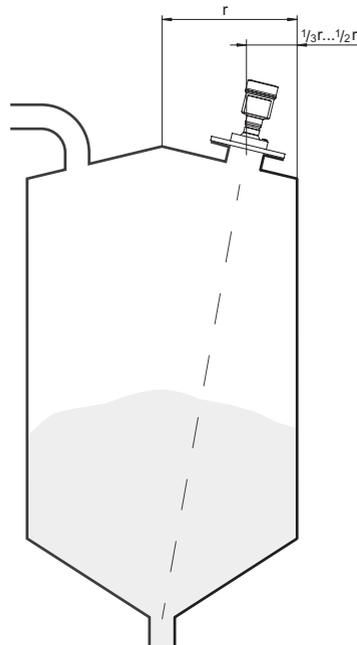


Fig. 28: Mounting position and orientation

Direct the device in such a way that the radar signal reaches the lowest vessel level. Hence it is possible to detect the complete vessel volume.



**Tip:**

The easiest way to align the device is with the optional swivelling holder. Determine the suitable inclination angle and check the alignment with the alignment aid in the adjustment app on the device.

Alternatively, the angle of inclination can be determined using the following drawing and table. It depends on the measuring distance "d" and the distance "a" between vessel centre and mounting position.

Check the alignment with a suitable level or water level.

## Mounting

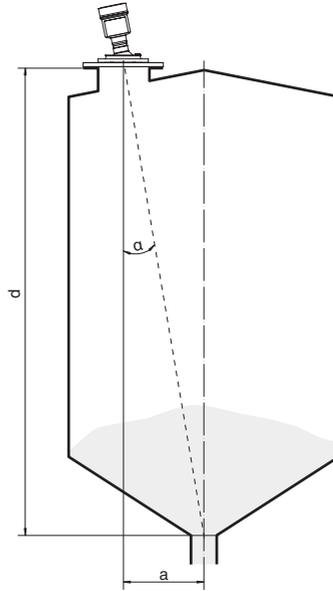


Fig. 29: Determination of the angle of inclination for alignment of NivoRadar 3300

Distance d (m)	2°	4°	6°	8°	10°
2	0.1	0.1	0.2	0.3	0.4
4	0.1	0.3	0.4	0.6	0.7
6	0.2	0.4	0.6	0.8	1.1
8	0.3	0.6	0.8	1.1	1.4
10	0.3	0.7	1.1	1.4	1.8
15	0.5	1	1.6	2.1	2.6
20	0.7	1.4	2.1	2.8	3.5
25	0.9	1.7	2.6	3.5	4.4
30	1	2.1	3.2	4.2	5.3
35	1.2	2.4	3.7	4.9	6.2
40	1.4	2.8	4.2	5.6	7.1
45	1.6	3.1	4.7	6.3	7.9
50	1.7	3.5	5.3	7	8.8
60	2.1	4.2	6.3	8.4	10.5

## Mounting

Distance d (m)	2°	4°	6°	8°	10°
70	2.4	4.9	7.3	9.7	12.2
80	2.8	5.6	8.4	11.1	13.9
90	3.1	6.3	9.4	12.5	15.6
100	3.5	7	10.5	13.9	17.4
110	3.8	7.7	11.5	15.3	19.1
120	4.2	8.4	12.5	16.7	20.8

### Example:

In a vessel 20 m high, the installation position of the device is 1.4 m from the vessel centre.

The necessary angle of inclination of 4° can be read out from this table.

Proceed as follows to adjust the angle of inclination with the swivelling holder:

1. Loosen the terminal screws of the swivel holder by one turn. Use a hexagon socket wrench, size 5.

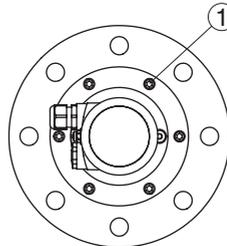


Fig. 30: NivoRadar 3300 with swivelling holder

- 1 Terminal screws (6 pieces)
2. Align the device, check angle of inclination



### Note:

The max. angle of inclination of the swivelling holder is approx. 10°

3. Re-tighten the terminal screws, max. torque see chapter "Technical data".

## Material heaps

Large material heaps are best measured with several instruments, which can be mounted on e.g. traverse cranes. For this type of application it is advantageous to orient the sensor perpendicular to the bulk solid surface.

The sensors do not influence each other.

## Mounting



### Information:

In these applications, it must be taken into account that the radar sensors are designed for relatively slow level changes. Therefore, when using on moving parts, observe the measurement characteristics of the device (see chapter "Technical data").

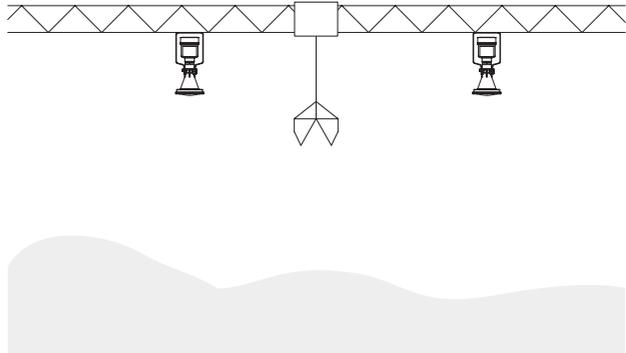


Fig. 31: Radar sensors on traverse crane

### Mounting in multiple chamber silo

The separating walls in multi-chamber silos are often constructed from trapezoidal sheets to ensure the required stability.



### Note:

If the radar sensor is mounted too close to such a separating wall, considerable interfering reflections may occur. To avoid this, the sensor should be installed at the greatest possible distance from the separating walls.

The optimal installation of the device is therefore on the outer wall of the silo. The sensor should be directed towards the emptying point in the centre of the silo. This can be done, for example, using the mounting strap.

## Mounting

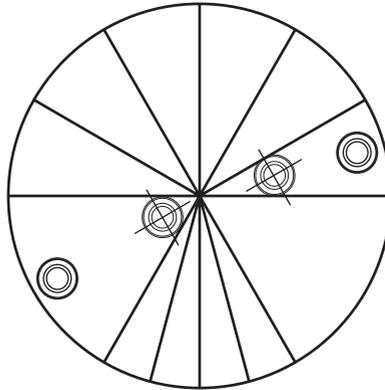


Fig. 32: Installation and orientation in multiple chamber silos

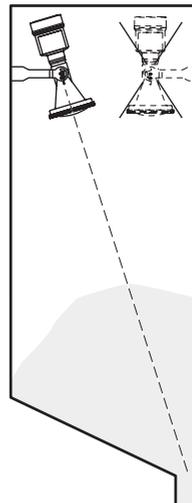


Fig. 33: Installation and orientation in multiple chamber silos

### Dust deposits - Rinsing air connection

To avoid heavy buildup and dust on the antenna, the device should not be mounted close to the dust exhauster inside the vessel.

To protect the device against buildup, particularly in case of strong condensation, air rinsing is recommended.

The NivoRadar 3300 with metal-jacketed lens antenna is equipped with a rinsing air connection as a standard feature, see following graphics.

## Mounting

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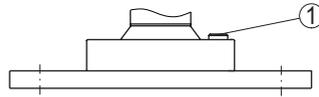


Fig. 34: Metal-jacketed lens antenna

1 Rinsing air connection

You can find details on the rinsing air connection in chapter "*Technical data*".

## Connecting to power supply

---

### Safety instructions

#### Preparing the connection

Always keep in mind the following safety instructions:

- Carry out electrical connection by trained, qualified personnel authorised by the plant operator
- If overvoltage surges are expected, overvoltage arresters should be installed



#### Warning:

Only connect or disconnect in de-energized state.

### Voltage supply

The operating voltage and the digital bus signal are routed via separate two-wire connection cables.

The data for power supply are specified in chapter "*Technical data*".



#### Note:

Power the instrument via an energy-limited circuit (power max. 100 W) acc. to IEC 61010-1, e.g.

- Class 2 power supply unit (acc. to UL1310)
- SELV power supply unit (safety extra-low voltage) with suitable internal or external limitation of the output current

### Connection cable

The instrument is connected with standard two-wire, twisted cable suitable for RS 485. If electromagnetic interference is expected which is above the test values of EN 61326 for industrial areas, shielded cable should be used.

Use cable with round cross section for instruments with housing and cable gland. Use a cable gland suitable for the cable diameter to ensure the seal effect of the cable gland (IP protection rating).

Make sure that the entire installation is carried out according to the Fieldbus specification. In particular, make sure that the bus is terminated with suitable terminating resistors.

### Cable glands

#### Metric threads

In the case of instrument housings with metric thread, the cable glands are screwed in at the factory. They are sealed with plastic plugs as transport protection.

You have to remove these plugs before electrical connection.

#### NPT thread

In the case of instrument housings with self-sealing NPT threads, it is not possible to have the cable entries screwed in at the factory. The free openings for the cable glands are therefore covered with red dust protection caps as transport protection.

## Connecting to power supply

---

### Cable screening and grounding

Prior to setup you have to replace these protective caps with approved cable glands or close the openings with suitable blind plugs.

Max. torque for all housings, see chapter "*Technical data*".

Make sure that the cable screen and grounding are carried out according to Fieldbus specification. We recommend to connect the cable screening to ground potential on both ends.

In systems with potential equalisation, connect the cable screening directly to ground potential at the power supply unit and the sensor. The cable screening in the sensor must be connected directly to the internal ground terminal. The ground terminal outside on the housing must be connected to the potential equalisation (low impedance).

### Connecting

### Connection technology

The voltage supply and signal output are connected via the spring-loaded terminals in the housing.

Connection to the display and adjustment module or to the interface adapter is carried out via contact pins in the housing.

### Connection procedure

Proceed as follows:

1. Unscrew the housing lid
2. If a display and adjustment module is installed, remove it by turning it slightly to the left
3. Loosen compression nut of the cable gland and remove blind plug
4. Remove approx. 10 cm (4 in) of the cable mantle, strip approx. 1 cm (0.4 in) of insulation from the ends of the individual wires
5. Insert the cable into the sensor through the cable entry

## Connecting to power supply



Fig. 35: Connection steps 5 and 6

- 1 Single chamber housing
- 2 Double chamber housing

6. Insert the wire ends into the terminals according to the wiring plan



### Note:

Fixed conductors and flexible conductors with ferrules can be inserted directly into the terminal openings. In the case of flexible conductors for opening the terminals, use a screwdriver (3 mm blade width) to push the actuator lever away from the terminal opening. When released, the terminals are closed again.

7. Check the hold of the wires in the terminals by lightly pulling on them
8. Connect the shielding to the internal ground terminal, connect the external ground terminal to potential equalisation
9. Tighten the compression nut of the cable entry gland. The seal ring must completely encircle the cable
10. Reinsert the display and adjustment module, if one was installed
11. Screw the housing lid back on

The electrical connection is finished.

## Connecting to power supply

### Wiring plan, double chamber housing

#### Electronics compartment

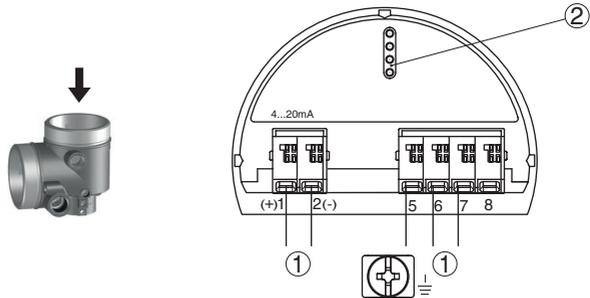


Fig. 36: Electronics compartment - double chamber housing

- 1 Internal connection to the connection compartment
- 2 For display and adjustment module or interface adapter



#### Information:

The connection of an external display and adjustment unit is not possible with the Ex d version.

#### Connection compartment

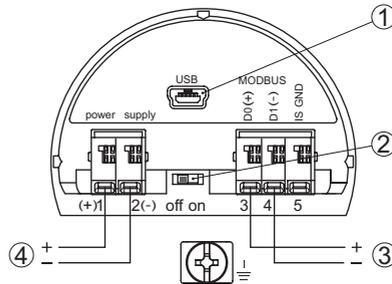


Fig. 37: Connection compartment

- 1 USB interface
- 2 Slide switch for integrated termination resistor (120 Ω)
- 3 Modbus signal
- 4 Voltage supply

Terminal	Function	Polarity
1	Voltage supply	+
2	Voltage supply	-
3	Modbus signal D0	+
4	Modbus signal D1	-

## Connecting to power supply

Terminal	Function	Polarity
5	Function ground when installing according to CSA (Canadian Standards Association)	

### Switch-on phase

After connecting NivoRadar 3300 to the bus system, the device first performs a self-test:

- Internal check of the electronics
- Indication of the status message "*F 105 Determine measured value*" on the display or PC
- Status byte goes to fault value

Then the actual measured value is output to the signal cable. The value takes into account settings that have already been carried out, e.g. default setting.

## Access protection, IT security

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### Bluetooth radio interface

Devices with a Bluetooth radio interface are protected against unwanted access from outside. This means that only authorized persons can receive measured and status values and change device settings via this interface.

#### Bluetooth access code

A Bluetooth access code is required to establish Bluetooth communication via the adjustment tool (smartphone/tablet/notebook). This code must be entered once when Bluetooth communication is established for the first time in the adjustment tool. It is then stored in the adjustment tool and does not have to be entered again.

The Bluetooth access code is individual for each device. It is printed on the device housing with Bluetooth. In addition, it is supplied with the device in the information sheet "*PINs and Codes*". In addition, the Bluetooth access code can be read out via the display and adjustment unit, depending on the device version.

The Bluetooth access code can be changed by the user after the first connection is established. If the Bluetooth access code is entered incorrectly, the new entry is only possible after a waiting period has elapsed. The waiting time increases with each further incorrect entry.

#### Emergency Bluetooth unlock code

The emergency Bluetooth access code enables Bluetooth communication to be established in the event that the Bluetooth access code is no longer known. It can't be changed. The emergency Bluetooth access code can be found in information sheet "*Access protection*". If this document is lost, the emergency Bluetooth access code can be retrieved from your personal contact person after legitimation. The storage and transmission of Bluetooth access codes is always encrypted (SHA 256 algorithm).

### Protection of the parameterization

The settings (parameters) of the device can be protected against unwanted changes. The parameter protection is deactivated on delivery, all settings can be made.

For SIL devices, the parameter protection is activated in the delivery status. For settings, adjustment must be released by entering the device code.

#### Device code

To protect the parameterization, the device can be locked by the user with the aid of a freely selectable device code. The settings (parameters) can then only be read out, but not changed. The device code is also stored in the adjustment tool. However, unlike the Bluetooth access code, it must be re-entered for each unlock. When using the adjustment app

## Access protection, IT security

---

or DTM, the stored device code is then suggested to the user for unlocking.

### Emergency device code

The emergency device code allows unlocking the device in case the device code is no longer known. It can't be changed. The emergency device code can also be found on the supplied information sheet "*Access protection*". If this document is lost, the emergency device code can be retrieved from your personal contact person after legitimation. The storage and transmission of the device codes is always encrypted (SHA 256 algorithm).

## Set up with the display and adjustment module

### Insert display and adjustment module

The display and adjustment module can be inserted into the sensor and removed again at any time. You can choose any one of four different positions - each displaced by 90°. It is not necessary to interrupt the power supply.

Proceed as follows:

1. Unscrew the housing lid
  2. Place the display and adjustment module on the electronics in the desired position and turn it to the right until it snaps in.
  3. Screw housing lid with inspection window tightly back on
- Disassembly is carried out in reverse order.

The display and adjustment module is powered by the sensor, an additional connection is not necessary.

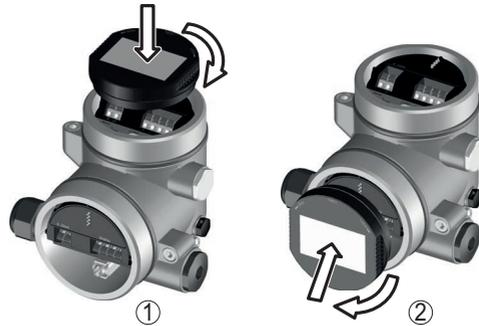


Fig. 38: Installing the display and adjustment module in the double chamber housing

- 1 In the electronics compartment
- 2 In the connection compartment



**Note:**

If you intend to retrofit the instrument with a display and adjustment module for continuous measured value indication, a higher lid with an inspection glass is required.

## Set up with the display and adjustment module

### Adjustment system

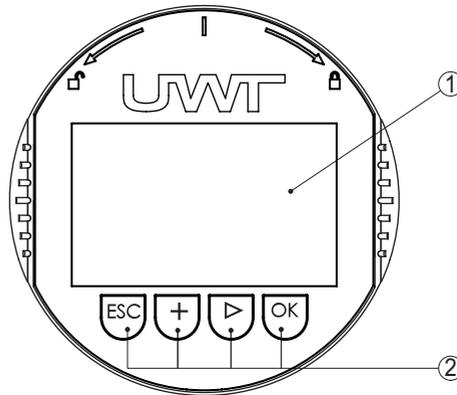


Fig. 39: Display and adjustment elements

- 1 LC display
- 2 Adjustment keys

### Key functions

- **[OK]** key:
  - Move to the menu overview
  - Confirm selected menu
  - Edit parameter
  - Save value
- **[->]** key:
  - Change measured value presentation
  - Select list entry
  - Select menu items
  - Select editing position
- **[+]** key:
  - Change value of the parameter
- **[ESC]** key:
  - Interrupt input
  - Jump to next higher menu

### Adjustment system

The instrument is operated via the four keys of the display and adjustment module. The individual menu items are shown on the LC display. You can find the function of the individual keys in the previous illustration.

### Adjustment system - keys via magnetic pen

With the Bluetooth version of the display and adjustment module you can also adjust the instrument with the magnetic pen. The pen operates the four keys of the display and adjustment module right through the closed lid (with inspection window) of the sensor housing.

## Set up with the display and adjustment module

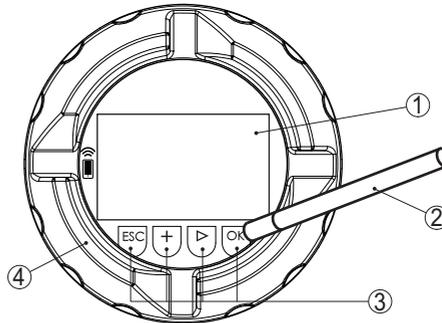


Fig. 40: Display and adjustment elements - with adjustment via magnetic pen

- 1 LC display
- 2 Magnetic pen
- 3 Adjustment keys
- 4 Lid with inspection window

### Time functions

When the **[+]** and **[->]** keys are pressed quickly, the edited value, or the cursor, changes one value or position at a time. If the key is pressed longer than 1 s, the value or position changes continuously.

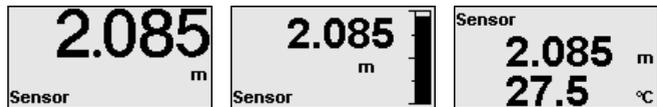
When the **[OK]** and **[ESC]** keys are pressed simultaneously for more than 5 s, the display returns to the main menu. The menu language is then switched over to "English".

Approx. 60 minutes after the last pressing of a key, an automatic reset to measured value indication is triggered. Any values not confirmed with **[OK]** will not be saved.

### Measured value indication - Selection of national language

#### Measured value indication

With the **[->]** key you move between three different indication modes:



With the **"OK"** key you move to the menu overview.



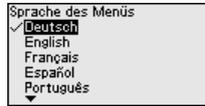
#### Note:

During the first setup, you move with the **"OK"** key to the selection menu "Menu language".

### Menu language

In this menu item, you can select the menu language for further parameterization.

## Set up with the display and adjustment module



### Information:

A later change of the selection is possible via the menu item "Setup, display, menu language".

With the "OK" key you move to the menu overview.

## Parameter adjustment

### Lock/Unlock adjustment

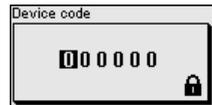
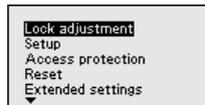
#### Lock/Unlock adjustment (non-SIL)

In this menu item you safeguard the sensor parameters against unauthorized or unintentional modifications.



### Information:

The non-SIL version of the device is delivered without activated access protection. If necessary, the access protection can be activated and the device locked.



When the adjustment is blocked, only the following adjustment functions are possible without entering the device code:

- Select menu items and show data
- Read data from the sensor into the display and adjustment module



### Caution:

When the adjustment is blocked, the adjustment via other systems is also blocked.

Releasing the sensor adjustment is also possible in any menu item by entering the device code.

#### Lock/Unlock adjustment (SIL)

In this menu item you safeguard the sensor parameters against unauthorized or unintentional modifications.



### Information:

The SIL version of the device is delivered in lock state.

## Set up with the display and adjustment module

### Safe parameterization:

To avoid possible errors during parameterization in a non-safe user environment, a verification procedure is used that makes it possible to detect parameterization errors reliably. For this, safety-relevant parameters must be verified before they are stored in the device. In normal operating condition, the instrument is also locked against parameter changes through unauthorized access.



### Information:

If the device code has been changed and forgotten, the enclosed information sheet "Access Protection" provides an emergency device code.

### Character string comparison and serial number:

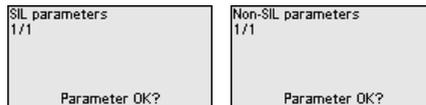
You first have to carry out the character string comparison. This is used to check the character representation.

Confirm if the two character strings are identical. The verification texts are provided in German and in the case of all other menu languages, in English.

Afterwards you confirm that the serial number of your instrument was carried over correctly. This is used to check device communication.



In the next step, the instrument checks the data of the measurement and decides by means of the evaluation results if a functions test is required. If a function test is necessary, the following message is displayed.



In this case, you have to carry out a function test.

## Set up with the display and adjustment module

### Function test:

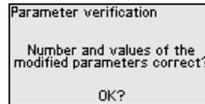
During a function test, you have to test the safety function of the instrument in the vessel with the original medium.



You can find the detailed sequence of the function test in chapter "*Functional safety (SIL)*" of the operating instructions.

### Verify parameter:

All safety-relevant parameters must be verified after a change. After the function test, all modified, safety-relevant parameters will be listed. Confirm the modified values one after the other.



If the described process of parameter adjustment was run through completely and correctly, the instrument will be locked and hence ready for operation.



Otherwise the instrument remains in the released and hence unsafe condition.



### Note:

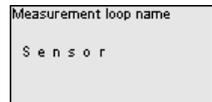
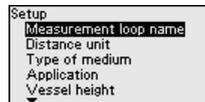
When the adjustment is blocked, the adjustment via other systems is also blocked.

### Setup

#### Measurement loop name

Here you can assign a suitable measurement loop name. You can enter names with max. 19 characters. The character set comprises:

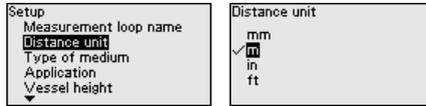
- Capital letters from A ... Z
- Numbers from 0 ... 9
- Special characters + - / \_ blanks



#### Distance unit

In this menu item you select the distance unit of the device.

## Set up with the display and adjustment module



### Type of medium

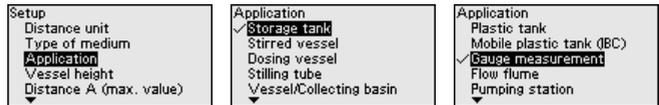
This menu item allows you to adapt the sensor to the different measuring conditions of the media "*Liquid*" or "*Bulk solid*".

The corresponding application is selected in the following menu item "*Application*".



### Application - liquid

With "*Liquid*", the applications are based on the following features, to which the measuring characteristic of the sensor is adjusted in particular:

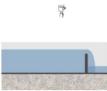


Application	Vessel	Process/measurement conditions	Further recommendations
Storage tank 	Large volume Upright cylindrical, horizontal round	Slow filling and emptying Smooth medium surface Multiple reflections from dished vessel ceiling Condensation	-
Stirrer vessel 	Large agitator blades of metal Installations like flow breakers, heating spirals Nozzle	Frequent, fast to slow filling and emptying Strongly agitated surface, foam and strong vortex generation Multiple reflections through dished vessel ceiling Condensation, buildup on the sensor	False signal suppression with running agitator
Dosing vessel 	Small vessels	Frequent and fast filling/emptying Tight installation situation Multiple reflections through dished vessel ceiling Product buildup, condensate and foam generation	-

## Set up with the display and adjustment module

Application	Vessel	Process/measurement conditions	Further recommendations
Standpipe 	Standpipe in the vessel	Tubes with different diameters and openings for product mixing Welded connections or mechanical joints with very long tubes	Orientation of the polarisation direction False signal suppression
Bypass 	Bypass tube outside the vessel Typical lengths: up to 6 m	Tubes with different diameters Lateral connections to the vessel	Orientation of the polarisation direction False signal suppression
Vessel/Collecting basin 	Large volume Upright cylindrical or rectangular	Slow filling and emptying Smooth medium surface Condensation	-
Plastic tank (measurement through the vessel top) 		Measurement through the tank top, if appropriate to the application Condensation on the plastic ceiling In outdoor facilities, water and snow on vessel top possible	When measuring through the tank top: False signal suppression When measuring through the tank top (outdoor areas): Protective roof for the measuring point
Transportable plastic tank (IBC) 	Small vessels	Material and thickness different Measurement through the vessel top, if appropriate to the application Changed reflection conditions as well as jumps in measured values when changing vessels	When measuring through the tank top: False signal suppression When measuring through the tank top (outdoor areas): Protective roof for the measuring point
Gauge measurement, waters 		Slow gauge change Extreme damping of output signal in case of wave generation Ice and condensation on the antenna possible Floating debris sporadically on the water surface	-

## Set up with the display and adjustment module

Application	Vessel	Process/measurement conditions	Further recommendations
Flow measurement flume/ Overfall 		Slow gauge change Smooth to agitated water surface Measurement often from a short distance with the demand for accurate measurement results Ice and condensation on the antenna possible	-
Pumping station/ Pump shaft 		Partly strongly agitated surface Installations such as pumps and ladders Multiple reflections through flat vessel ceiling Dirt and grease deposits on shaft wall and sensor Condensation on the sensor	False signal suppression
Overflow basin (RÜB) 	Large volume Partly installed underground	Partly strongly agitated surface Multiple reflections through flat vessel ceiling Condensation, dirt deposits on the sensor Flooding of the sensor antenna	-
Demonstration 	Applications for non-typical level measurements, e.g. device tests	Instrument demonstration Object recognition/monitoring Fast position changes of a measuring plate during functional test	-

### Application - bulk solid

With "Bulk solid", the applications are based on the following features, to which the measuring characteristic of the sensor is adjusted in particular:

<b>Setup</b> Distance unit Type of medium <b>Application</b> Vessel height Distance A (max. value)
---

<b>Anwendung</b> <input checked="" type="checkbox"/> Silo (schlank und hoch) Bunker (großvolumig) Brecher Halde Demonstration
--

<b>Anwendung</b> <input checked="" type="checkbox"/> Silo (schlank und hoch) Bunker (großvolumig) Brecher Halde Demonstration
--

## Set up with the display and adjustment module

Application	Vessel	Process/measurement conditions	Further recommendations
Silo 	Slim and high Upright cylindrical	Interfering reflections due to weld seams on the vessel Multiple echoes/diffuse reflections due to unfavourable pouring positions with fine grain Varying pouring positions due to outlet funnel and filling cone	False signal suppression Alignment of the measurement to the silo outlet
Bunker 	Large volume	Large distance to the medium Steep angles of repose, unfavourable pouring positions due to outlet funnel and filling cone Diffuse reflections due to structured vessel walls or internals Multiple echoes/diffuse reflections due to unfavourable pouring positions with fine grain Changing signal conditions when large amounts of material slip off	False signal suppression
Crusher 		Measured value jumps and varying pouring positions, e.g. due to truck filling Fast reaction time Large distance to the medium Interfering reflections from fixtures or protective devices	False signal suppression
Heap 	Large volume Upright cylindrical or rectangular	Measured value jumps, e.g. through heap profile and traverses Large angles of repose, varying pouring positions Measurement near the filling stream Sensor mounting on movable conveyor belts	-
Demonstration 	Applications that are not typical level measurements, e.g. device tests	Instrument demonstration Object recognition/monitoring Measured value verification with higher measuring accuracy with reflection without bulk solids, e.g. via a measuring plate	-

### Vessel height

Through this selection the operating range of the sensor is adapted to the vessel height. Hence the measurement reliability is increased considerably under different basic conditions.

## Set up with the display and adjustment module

Setup
Type of medium
Application
Vessel height
Distance A (max. value)
Distance B (min. value)

Vessel height
30.00 m

Vessel height
030.00
0.00 m 120.00



**Note:**

Regardless of this, the min. adjustment must also be carried out (see following section).

### Adjustment

Since the radar sensor is a distance measuring instrument, it is the distance from the sensor to the medium surface that is measured. To indicate the actual level, the measured distance must be assigned to a certain height percentage (min./max. adjustment).

During adjustment, enter the respective measuring distance when the vessel is full and empty (see the following examples):

**Liquids:**

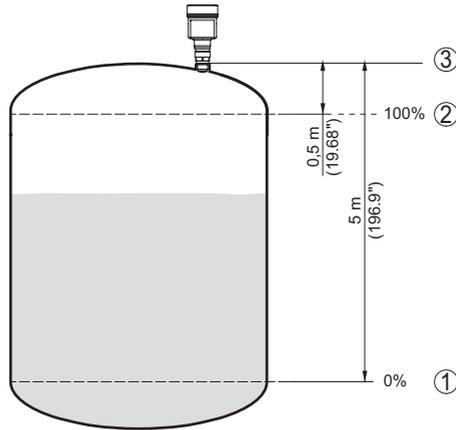


Fig. 41: Parameterisation example min./max. adjustment - liquids

- 1 Min. level = max. meas. distance (distance B)
- 2 Max. level = min. meas. distance (distance A)
- 3 Reference plane

## Set up with the display and adjustment module

### Bulk solids:

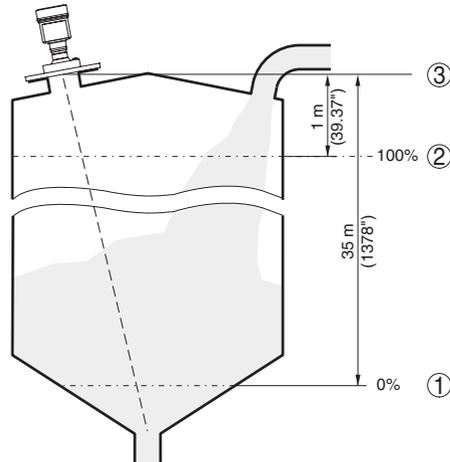


Fig. 42: Parameterisation example min./max. adjustment - bulk solids

- 1 Min. level = max. meas. distance (distance B)
- 2 Max. level = min. meas. distance (distance A)
- 3 Reference plane

If these values are not known, and adjustment can for example be carried out with the distances of 10 % and 90 %.

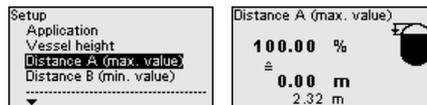
The starting point for these distance specifications is always the reference plane, e.g. the sealing surface of the thread or flange. Information on the reference plane can be found in the chapters "Mounting instructions" resp. "Technical data". The actual filling height is then calculated on the basis of these entries.

The actual product level during this adjustment is not important, because the min./max. adjustment is always carried out without changing the product level. These settings can be made ahead of time without the instrument having to be installed.

### Distance A (max. value)

Proceed as follows:

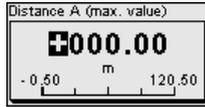
1. Select with **[->]** the menu item Distance A (max. value) and confirm with **[OK]**.



2. Edit the distance value with **[OK]** and set the cursor to the requested position with **[->]**.

## Set up with the display and adjustment module

- Adjust the requested distance value for 100 % with **[+]** and store with **[OK]**.

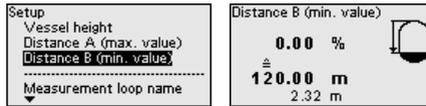


- Move with **[ESC]** and **[->]** to the min. adjustment

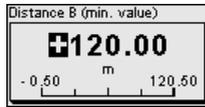
### Distance B (min. value)

Proceed as follows:

- Select with **[->]** the menu item "Distance B (min. value)" and confirm with **[OK]**.



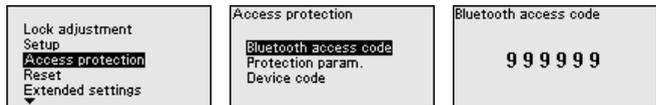
- Edit the distance value with **[OK]** and set the cursor to the requested position with **[->]**.
- Set the requested distance value for 0 % (e.g. distance from the sensor up to the vessel bottom) with **[+]** and save with **[OK]**. The cursor now jumps to the distance value.



## Access protection

### Bluetooth access code

This menu item enables to change the factory-preset Bluetooth access code to your personal Bluetooth access code.



### Note:

You can find the individual factory Bluetooth access code of the device on the information sheet supplied "PINs and Codes".

### Protection of the parameterization

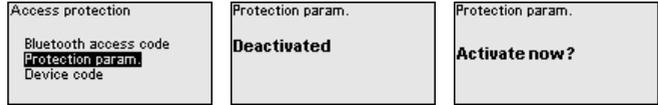
This menu item allows you to protect the sensor parameters from unwanted or unintended changes. To activate the protection, you must define and enter a 6-digit device code.

## Set up with the display and adjustment module



### Note:

For SIL devices, the protection of the parameterisation is activated ex works. These devices have an individual device code. You will find it in the information sheet supplied "PINs and Codes".



When protection is activated, the individual menu items can still be selected and displayed. However, the parameters can no longer be changed.

Releasing the sensor adjustment is also possible in any menu item by entering the device code.



### Note:

When the parameter adjustment is protected, the adjustment via other systems is also blocked.

## Device code

This menu item allows you to change the device code. It is only displayed if the parameterisation protection has been activated beforehand.



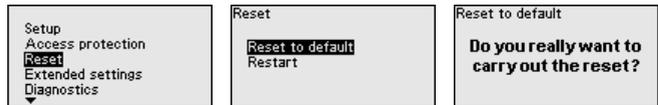
### Note:

The changed device code is also effective for operation via other systems.

## Reset

### Reset

During a reset, parameter settings made by the user are reset to the values of the factory settings. You can find the values in chapter "Menu overview".



### Information:

The language and Bluetooth access code are not reset, a currently running simulation however is aborted.

### Reset - Factory settings:

- Restoring the factory and order-specific parameter settings

## Set up with the display and adjustment module

- Resetting a user-set measuring range to the recommended measuring range (see chapter "Technical data")
- Deleting a created false signal suppression, a user-programmable linearisation curve as well as the measured value and echo curve memory<sup>1)</sup>

### Reset - Restart:

Is used to restart the device without switching off the operating voltage.



### Note:

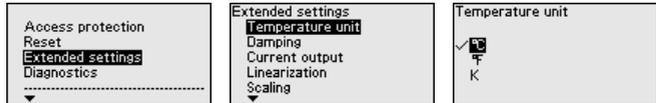
For the duration of the reset, the device changes its behaviour from the normal measuring operation. Therefore, observe the following for downstream systems:

- The current output outputs the set false signal
- The Asset-Management function outputs the message "Maintenance" aus

### Extended settings

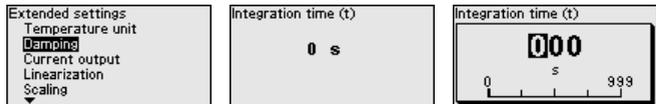
#### Temperature unit

In this menu item you select the temperature unit of the device.



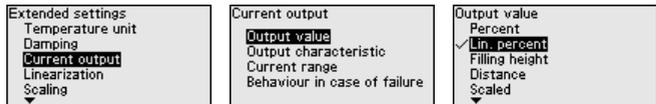
#### Damping

To damp process-dependent measured value fluctuations, set an integration time of 0 ... 999 s in this menu item.



#### Current output - Output value

In this menu item you determine which measured value is output via the respective current output:



The following selection possibilities are available:

- Percent
- Linearized percent
- Filling height
- Distance
- Scaled
- Measurement reliability

<sup>1)</sup> The event and parameter change memories are maintained.

## Set up with the display and adjustment module

- Electronics temperature
- Measuring rate
- Operating voltage

### Current output - Initial/Final value characteristics

Here you determine which heights of the output value belong to the current values 4 mA and 20 mA .

Current output Output value Initial value characteristics End value characteristics Output characteristic Current range ▼	Initial value characteristics 0 % ≙ 0.0 0 dB	Initial value characteristics 0000.00 dB -999.99 999.99
Current output Output value Initial value characteristics End value characteristics Output characteristic Current range ▼	End value characteristics 100 % ≙ 1 0 0.0 0 dB	End value characteristics 100.00 dB -999.99 999.99



#### Note:

This menu item is only available if one of the following output values was selected for the current output:

- Measurement reliability
- Electronics temperature
- Measuring rate
- Operating voltage

### Current output - Output characteristics

In the menu item "*Current output - Output characteristic*" you select for 0 ... 100 % output value if the characteristic of the current output rises (4 ... 20 mA) or falls (20 ... 4 mA).

Current output Initial value characteristics End value characteristics Output characteristic Current range Behaviour in case of failure ▼	Output characteristic 0...100 % ≙ 4...20 mA ▼	Output characteristic ✓ 0...100 % ≙ 4...20 mA 0...100 % ≙ 20...4 mA
---	---	---

### Current output - Current range

In the menu item "*Current output - Current range*" you determine the range of the current output as 4 ... 20 mA or 3.8 ... 20.5 mA.

Current output End value characteristics Output characteristic Current range Behaviour in case of failure ▼	Strombereich 3,8 ... 20,5 mA ▼	Strombereich ✓ 3,8 ... 20,5 mA 4 ... 20 mA
--	--------------------------------------	--

### Current output - Reaction in case of fault

In the menu item "*Current output - Behaviour in case of failure*" you set the behaviour of the current output in case of failures as  $\leq 3.6$  mA or  $\geq 21$  mA resp. the last measured value.

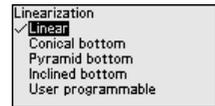
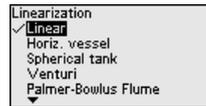
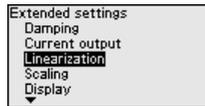
Current output Output characteristic Current range Behaviour in case of failure Behaviour in case of failure Output value ▼	Behaviour in case of failure ≙ 3,6 mA ▼	Behaviour in case of failure ✓ $\leq 3,6$ mA $\geq 21$ mA Last valid measured value
---	---	--

## Set up with the display and adjustment module

### Linearisation

Linearisation is required for all vessels where the vessel volume does not increase linearly with the level and the display or output of the volume is desired. The same applies to flow measuring constructions and the relationship between flow and level.

Corresponding linearisation curves are stored for these measurement situations. They indicate the relationship between the percentage level and the vessel volume or flow rate. The selection depends on the selected linearisation type liquid or bulk solid.



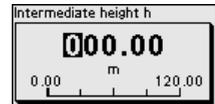
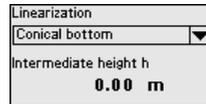
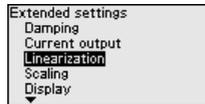
#### Note:

The selected linearisation applies to the measured value indication and the signal output.

Depending on the medium and the vessel bottom, the intermediate height is also entered, see next menu item.

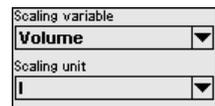
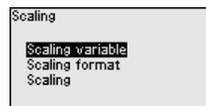
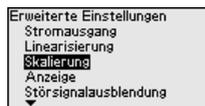
### Linearization - Intermediate height

The intermediate height is the beginning of the cylindrical area, e.g. for vessels with conical bottoms.



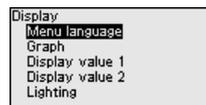
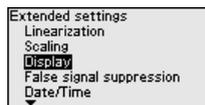
### Scaling

In the menu item "Scaling" you define the scaling variable and unit as well as the scaling format. By doing so, it is for example the indication of the level measured value for 0 % and 100 % on the display as volume in l is possible.



### Display - Menu language

This menu item enables the setting of the requested national language.



The following languages are available:

- German
- English
- French

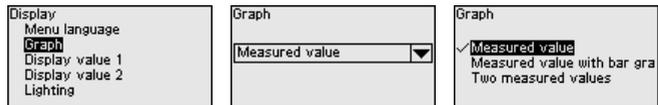
## Set up with the display and adjustment module

- Spanish
- Portuguese
- Italian
- Dutch
- Russian
- Chinese
- Japanese
- Polish
- Czech
- Turkish

### Display - Presentation

With the **[->]** key you move between three different indication modes:

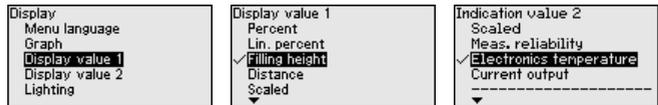
- Measured value in large font
- Measured value and corresponding bargraph presentation
- Measured value as well as second selectable value, e.g. electronics temperature



During the initial setup of an instrument shipped with factory settings, use the **"OK"** key to get to the menu *"National language"*.

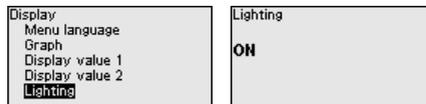
### Display - Displayed value 1, 2

In this menu item, you determine which measured values is displayed.



### Display - Lighting

The display and adjustment module has a backlight for the display. In this menu item you can switch the lighting on or off. You can find the required operating voltage in chapter *"Technical data"*.



#### Note:

If the power supply is currently insufficient, the lighting is temporarily switched off (maintaining the device function).

### False signal suppression

The following circumstances cause interfering reflections and can influence the measurement:

## Set up with the display and adjustment module

- High mounting nozzles
- Vessel internals such as struts
- Agitators
- Buildup or welded joints on vessel walls

A false signal suppression detects, marks and saves these false signals to ensure that they are ignored in the level measurement.



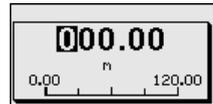
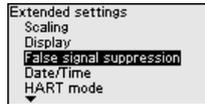
### Note:

The false signal suppression should be done with the lowest possible level so that all potential interfering reflections can be detected.

### Create new:

Proceed as follows:

1. Select with **[->]** the menu item "False signal suppression" and confirm with **[OK]**.



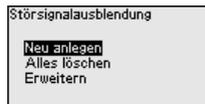
2. Confirm 2-times with **[OK]** and enter the actual distance from the sensor to the product surface.
3. All interfering signals in this range are detected by the sensor and stored after being confirmed with **[OK]**.



### Note:

Check the distance to the medium surface, because if an incorrect (too large) value is entered, the existing level will be saved as a false signal. The level would then no longer be detectable in this area.

If a false signal suppression has already been saved in the sensor, the following menu window appears when selecting "False signal suppression":



### Delete all:

An false signal suppression that has already been created is completely deleted.

→ This is useful if the applied false signal suppression no longer matches the metrological conditions of the vessel.

### Extend:

A false signal suppression that has already been created is extended. The distance to the medium surface of the created

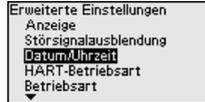
## Set up with the display and adjustment module

false signal suppression is displayed. This value can now be changed and the false signal suppression can be extended to this area.

→ This is useful if a false signal suppression was carried out when the level was too high and thus not all false signals could be detected.

### Date/Time

In this menu item, the internal clock of the sensor is set to the desired time.



#### Note:

The device is set to CET (Central European Time) at the factory.

### HART mode

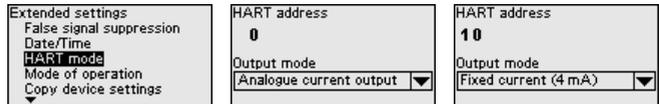
In this menu item you specify the HART mode and enter the address for multidrop mode.

#### HART address 0:

In the menu item "Output mode" the "Analogue current output" is displayed and a 4 ... 20 mA signal output.

#### HART address deviation from 0:

In the menu item "Output mode" "Fixed current (4 mA)" is displayed and independent of the actual level a fixed 4 mA signal output. The level is output digitally via the HART signal. In the mode "Fixed current" up to 63 sensors can be operated on one two-wire cable (Multidrop operation). An address between 0 and 63 must be assigned to each sensor.

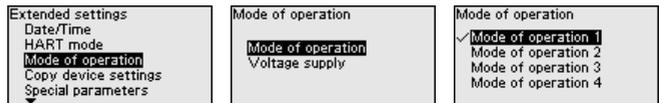


### Mode

This menu item contains operational settings of the sensor.

#### Mode:

Country or region-specific settings for the radar signals are determined via the operating mode.



- Mode 1: EU, Albania, Andorra, Azerbaijan, Australia, Belarus, Bosnia and Herzegovina, Canada, Liechtenstein, Moldova,

**Set up with the display and adjustment module**

Monaco, Montenegro, New Zealand, Northern Macedonia, Norway, San Marino, Saudi Arabia, Serbia, South-Africa, Switzerland, Turkey, Ukraine, United Kingdom, USA

- Mode of operation 2: Brazil, Japan, South Korea, Taiwan, Thailand
- Mode of operation 3: India, Malaysia
- Mode of operation 4: Russia, Kazakhstan

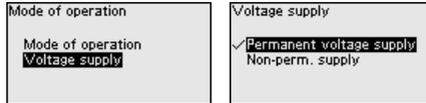


**Note:**

Depending on the operating mode, metrological properties of the device can change (see chapter "Technical data, input variable").

**Voltage supply:**

The power supply determines whether the sensor is in operation permanently or only in accordance with certain requirements.



**Copy instrument settings**

The following functions are available:



**Load from sensor:**

Store data from sensor in the display and adjustment module

**Write to sensor:**

Store data from display and adjustment module in the sensor

The following device settings are copied:

- Measurement loop name
- Application
- Units
- Adjustment
- Damping
- Current output
- Linearisation
- Scaling
- Indication
- PV adjustment
- Mode
- Diagnostic behaviour

The copied data are permanently saved in an EEPROM memory in the display and adjustment module and remain there

## Set up with the display and adjustment module

even in case of power failure. From there, they can be written into one or more sensors or kept as backup for a possible electronics exchange.



### Note:

Before the data are saved in the sensor, a safety check is carried out to determine if the data match the sensor. In the process the sensor type of the source data as well as the target sensor are displayed. If the data do not match, a fault message is outputted or the function is blocked. The data are saved only after release.

### Special parameters

Special parameters are used to adapt the sensor to special requirements. However, this is only necessary in rare cases.

However, only change the special parameters after consulting our service staff.



The special parameters can be reset to factory settings with "Reset".



### Note:

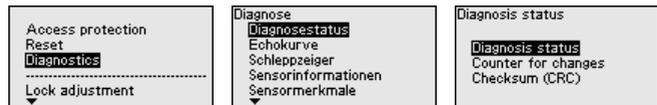
The special parameters are described in a separate section at the end of the chapter "Parameter adjustment".

### Diagnostics

### Diagnosis status

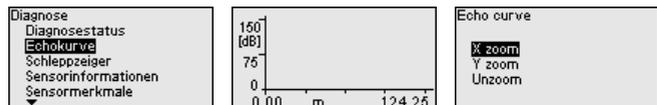
The following is displayed in this menu item:

- Diagnosis status (device status OK or error messages)
- Change counter (number of the parameter changes)
- Current checksum CRC (checksum for plausibility of the set parameters) with date of the last change
- Checksum (CRC) of the last SIL locking with date



### Echo curve

The "Echo curve" shows the signal strength of the echoes over the measuring range in dB. This enables an evaluation of the quality of the measurement.



## Set up with the display and adjustment module

The selected curve is continuously updated. A submenu with zoom functions is opened with the **[OK]** key:

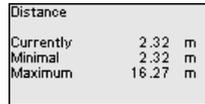
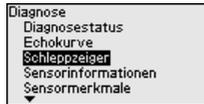
- "X-Zoom": Zoom function for the meas. distance
- "Y-Zoom": 1, 2, 5 and 10x signal magnification in "dB"
- "Unzoom": Reset the presentation to the nominal measuring range without magnification

### Measured values/peak indicator

The following min./max. values saved by the sensor are displayed in the menu item "Measured values/Peak indicator":

- Distance
- Measurement reliability
- Measuring rate
- Electronics temperature
- Operating voltage

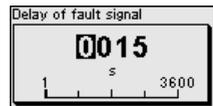
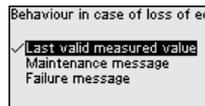
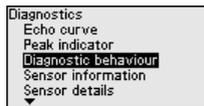
The **[OK]** key opens a reset function in the respective peak indicator window:



With the **[OK]** key, the peak indicator are reset to the actual measured values.

### Diagnostic behaviour

In this menu item, you define what the signal output outputs in the event of an echo loss. For this purpose, the time after an echo loss until a fault message is selected.



### Sensor information

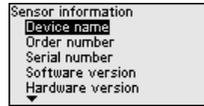
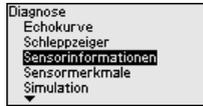
In this menu item the following information of the instrument can be read out:

- Device name
- Order and serial number
- Hardware and software version
- Device Revision
- Factory calibration date

as well as additionally depending on the device version:

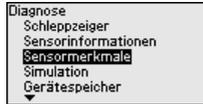
- Instrument address
- Loop Current Mode
- Fieldbus Profile Rev.
- Expanded Device Type
- Sensor acc. to SIL
- Sensor acc. to WHG
- Bustype ID

## Set up with the display and adjustment module



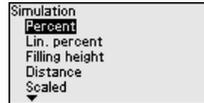
### Sensor characteristics

The menu item "Sensor characteristics" delivers sensor characteristics such as approval, process fitting, seal, measuring range etc.



### Simulation

In this menu item you can simulate measured values via the current output. This allows the signal path to be tested, e.g. through downstream indicating instruments or the input card of the control system.



Select the requested simulation variable and set the requested value.



#### Caution:

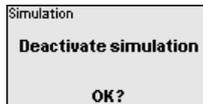
During simulation, the simulated value is output as 4 ... 20 mA current value and as digital HART signal. The status message within the context of the asset management function is "Maintenance".



#### Note:

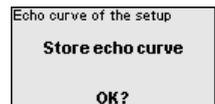
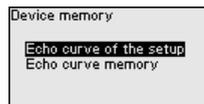
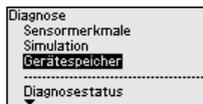
The sensor terminates the simulation automatically after 60 minutes.

To deactivate the simulation manually in advance, you have to push the **[ESC]** key and confirm the message with the **[OK]** key.



### Device memory

The menu item Device memory offers the following functions:



## Set up with the display and adjustment module

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### Echo curve of the setup:

With the function "*Echo curve of the setup*" it is possible to store the echo curve at the time of the setup. Storage should be carried out at the lowest possible level.



### Note:

This is generally recommended, even mandatory, for using the asset management functionality.

### Echo curve memory:

The function "*Echo curve memory*" allows up to ten individual echo curves to be stored, for example to detect the measurement behaviour of the sensor in different operating conditions.

With the adjustment software PACTware and the PC, the stored echo curves can be displayed with high resolution and used to recognize signal changes over time. In addition, the echo curve saved during setup can also be displayed in the echo curve window and compared with the current echo curve.

### Special parameters

#### SP01 - Activate measuring range start limiting

Measuring range start limiting is activated here. The appropriate distance value is set in the special parameter SP02.

→ Jumps in the measured value to a changing false signal in the close range can thus be prevented.



### Note:

However, activation also means that the sensor no longer accepts the level echo in the event of overflowing above the measuring range begin. A measured value jump to a multiple echo may occur here.

#### SP02 - Manual limitation of the measuring range begin

Here, an individual limitation of the measuring range begin takes place independent of the 100 % adjustment. The entered distance value in "*m*" must always be between the sensor reference point and the maximum level.

→ Echoes between the sensor reference point and this value will not be detected.

#### SP03 - Reliability on the vessel bottom resp. the measuring range

This is an additional distance value "*m*" that is added to the special parameter SP24 to reliably detect the zero point in case of insufficient reflections at the bottom of the vessel.

→ The echo detection below the 0 % adjustment is intended to support the reliable detection of an echo when the vessel is completely empty.

#### SP04 - Correction of the propagation speed

This parameter in "%" is used for correction of a running time shift or a modified spreading speed of the radar signal.

## Set up with the display and adjustment module

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→ This compensates for measurement deviations due to longer distances in standpipes or a higher permittivity of the atmosphere in the vessel (e.g. for gases and vapours especially at high pressures).

### SP05/06 - Factor for noise averaging rising/falling

The noise averaging is a temporal, floating average value formation of all signals received by the sensor. The set factor determines the number of averaged echo curves as a Basis 2 exponent (example: factor 2 corresponds to the averaging of  $2^2$  [= 4] echo curves).

→ Used for false signals caused by sporadic echoes, e.g. from agitator blades. The false signals are given a lower relevance or amplitude by a larger value of SP05. They are thus more strongly suppressed in their evaluation.

→ Use for level echoes with changing amplitude, e.g. due to a turbulent medium surface. The level echoes receive a greater relevance or constant amplitude through a larger value of SP06. They are thus increased in their evaluation.



#### Note:

A higher factor for noise averaging can lead to a longer reaction time or a delay of the measured value update.

### SP07 - Deactivate filter function "Smooth raw value curve"

This parameter is always switched on ex-factory. It acts as a digital filter over the raw value curve depending on the selected application.

→ In principle, it causes an improvement in measurement reliability.



#### Note:

Therefore, switching off only makes sense in very special applications that need to be clarified.

### SP08 - Offset detection curve for echo analysis

The detection curve runs above the echo curve with a defined distance (offset). Only the echoes that exceed the detection curve are detected and processed.

This special parameter in "dB" influences the sensitivity of the device against all echoes in the measuring range.

→ An increase of the dB value reduces the sensitivity of the echo detection and signal analysis.



#### Note:

This affects the level echo to the same extent. Therefore, the application is only used with very strong false signals and simultaneously good reflection properties of the medium.

### SP09 - Minimum measurement reliability for level echo selection

The measurement reliability is the difference between echo amplitude and detection curve. This parameter defines the

## Set up with the display and adjustment module

---

required min. measurement reliability in "dB" an echo must have within the focussing range to be accepted as level echo.  
 → By entering a minimum measurement reliability, false signals below this value are not accepted as a level echo.

### SP10 - Additional reliability of false signal storage

This parameter increases the already created false signal suppression by the input value in "dB" over the entire, stored false signal range. It is used when it is expected that false signals such as those from product buildup, condensate formation or agitators will increase in amplitude.

→ An increase of the value avoids that such a false signal is accepted as level echo.



#### Note:

An increase is useful for very heavily fluctuating or amplitude-increasing false signals. It is advised against reducing the value of the default setting.

### SP12 - Activate "Summarize echoes" function

This function is used to activate and select the function "Summarize echoes". It consists of the individual parameters "SP13 - Amplitude difference with function "Summarize echoes"" and "SP14 - Echo distance for function "Summarize echoes"".

→ This helps to suppress measured value jumps resulting from material cones or emptying hoppers in bulk solids applications when filling and emptying.

### SP13 - Amplitude difference in "Summarize echoes" function

This parameter in "dB" determines how great the maximum amplitude difference between two adjacent echoes may be in order to summarize them.

### SP14 - Echo distance for "Summarize echoes" function

This parameter in "m" entered here determines how great the distance between the end of the first echo and the start of the second echo may be at the maximum in order for them to be summarized.

### SP15 - Activate "First large echo" function

When this parameter is activated, the first echo not saved as a false echo with sufficiently great amplitude is selected as a product echo.

→ This is useful for very large multiple reflections by e.g. a round vessel lid.

### SP16 - Minimum amplitude "First large echo"

This parameter in "dB" determines how much smaller the useful echo amplitude may be compared to the largest echo so that it is evaluated as the first large echo and thus as a product echo

→ Up to this value, a relatively weak reflection signal of the medium is thus output as a measured value.

## Set up with the display and adjustment module

---

### **SP17 - Wide focussing range**

This parameter determines the measuring window width "m" around the currently measured level echo. Only within this focusing range are changes (location, amplitude, number of echoes) accepted for evaluating the current level.

→ If this value is increased, very rapid level changes, e.g. due to collapsing material heaps or surge-like filling/emptying, are accepted even in an extended range.

### **SP18 - Minimum measurement reliability outside focussing range**

The measurement reliability is the difference in "dB" between echo amplitude and detection curve. This parameter defines the required min. measurement reliability an echo must have outside the focussing range to be accepted as useful echo.

→ This is useful to obtain the measured value also in case of sporadic loss of the level signal, e. g. with foam generation.

### **SP19 - Time for opening the focussing range**

If no more reflection can be detected within the focussing range, a measuring window opens. This parameter defines the time in "s" until it opens. This can be the case, for example, in the event of a level change without an evaluable reflection signal or in the event of an echo outside the focussing range with a greater useful echo probability.

→ As a result, on reaching this echo with high useful echo probability, this is evaluated as a useful echo and output as the current level.

### **SP22 - Measured value offset**

The reference plane for the measurement with radar sensors is the lower edge of the flange or the sealing surface of the thread. The sensors are calibrated to this reference plane at the factory. This parameter enables an adaptation of this factory setting, e.g. to subsequently attached mounting facilities such as adapter flanges, threaded adapters, etc.

→ A possible offset error (constant error of the measured distance over the entire measuring range) is compensated for by this input.

### **SP24 - Factor for additional reliability at the measuring range end**

This value in "%" is additional safety below the 0 % adjustment related to the measuring range.

→ It supports the detection of an echo when the vessel is completely empty, even with unfavourable vessel bottom shapes.

### **SP HART - HART signal**

This parameter serves to activate/deactivate the HART signal in the output.

### **SP SIL - Safety Integrity Level function**

This parameter serves to activate/deactivate the Safety Integrity Level function.

## Set up with the display and adjustment module

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### Save parameter adjustment data

#### On paper

We recommended writing down the adjustment data, e.g. in this instructions manual, and archiving them afterwards. They are thus available for multiple use or service purposes.

#### In the display and adjustment module

If the instrument is equipped with a display and adjustment module, the parameter adjustment data can be saved therein. The procedure is described in menu item "*Copy device settings*".

## Setup with smartphone/tablet (Bluetooth)

### System requirements

### Preparations

Make sure that your smartphone/tablet meets the following system requirements:

- Operating system: iOS 13 or newer
- Operating system: Android 5.1 or newer
- Bluetooth 4.0 LE or newer

Download the adjustment app from the "Apple App Store", "Google Play Store" or "Baidu Store" to your smartphone or tablet.

Make sure that the Bluetooth function of the display and adjustment module is activated. For this, the switch on the bottom side must be set to "On".

Factory setting is "On".

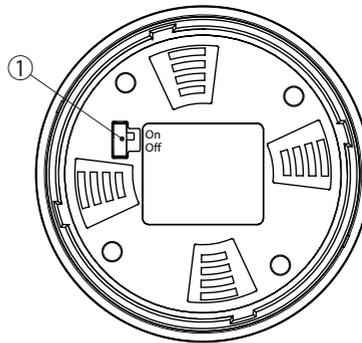


Fig. 43: Activate Bluetooth

- 1 Switch  
 On = Bluetooth active  
 Off = Bluetooth not active

### Connecting

### Connecting

Start the adjustment app and select the function "Setup". The smartphone/tablet searches automatically for Bluetooth-capable instruments in the area.

The message "Connecting ..." is displayed.

The devices found are listed and the search is automatically continued.

Select the requested instrument in the device list.

### Authenticate

When establishing the connection for the first time, the operating tool and the sensor must authenticate each other. After the first correct authentication, each subsequent connection is made without a new authentication query.

## Setup with smartphone/tablet (Bluetooth)

### Enter Bluetooth access code

For authentication, enter the 6-digit Bluetooth access code in the next menu window. You can find the code on the information sheet "*Pins and Codes*" in the device packaging.

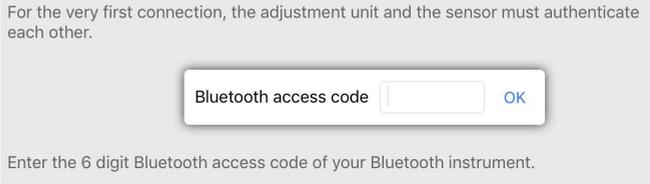


Fig. 44: Enter Bluetooth access code



#### Note:

If an incorrect code is entered, the code can only be entered again after a delay time. This time gets longer after each incorrect entry.

The message "*Waiting for authentication*" is displayed on the smartphone/tablet.

### Connected

After connection, the sensor adjustment menu is displayed on the respective adjustment tool.

If the Bluetooth connection is interrupted, e.g. due to a too large distance between the two devices, this is displayed on the adjustment tool. The message disappears when the connection is restored.

### Change device code

Parameter adjustment of the device is only possible if the parameter protection is deactivated or the adjustment released. When delivered, parameter protection is deactivated by default and can be activated at any time.

It is recommended to enter a personal 6-digit device code. To do this, go to menu "*Extended functions*", "*Access protection*", menu item "*Protection of the parameter adjustment*".

### Parameter adjustment

### Enter parameters

The sensor adjustment menu is divided into two areas, which are arranged next to each other or one below the other, depending on the adjustment tool.

- Navigation section
- Menu item display

The selected menu item can be recognized by the colour change.

Enter the requested parameters and confirm via the keyboard or the editing field. The settings are then active in the sensor.

Close the app to terminate connection.

## Set up with PC/notebook

### Preparations (Bluetooth)

#### System requirements

Make sure that your PC/notebook meets the following system requirements:

- Operating system: Windows 10 or newer
- DTM Collection
- Bluetooth 4.0 LE or newer

Make sure that the Bluetooth function of the display and adjustment module is activated. For this, the switch on the bottom side must be set to "On".

Factory setting is "On".

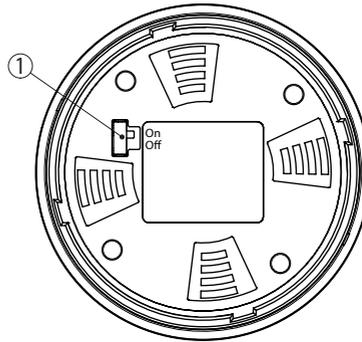


Fig. 45: Activate Bluetooth

- 1 Switch  
 On = Bluetooth active  
 Off = Bluetooth not active

#### Activate Bluetooth connection

Activate the Bluetooth connection via the project assistant.



#### Note:

Older systems do not always have an integrated Bluetooth LE. In these cases, a Bluetooth USB adapter is required. Activate the Bluetooth USB adapter using the Project Wizard.

After activating the integrated Bluetooth or the Bluetooth USB adapter, devices with Bluetooth are found and created in the project tree.

### Connecting (Bluetooth)

#### Connecting

Select the requested device for the online parameter adjustment in the project tree.

#### Authenticate

When establishing the connection for the first time, the operating tool and the device must authenticate each other. After the first correct authentication, each subsequent connection is made without a new authentication query.

## Set up with PC/notebook

### Enter Bluetooth access code

For authentication, enter in the next menu window the 6-digit Bluetooth access code:

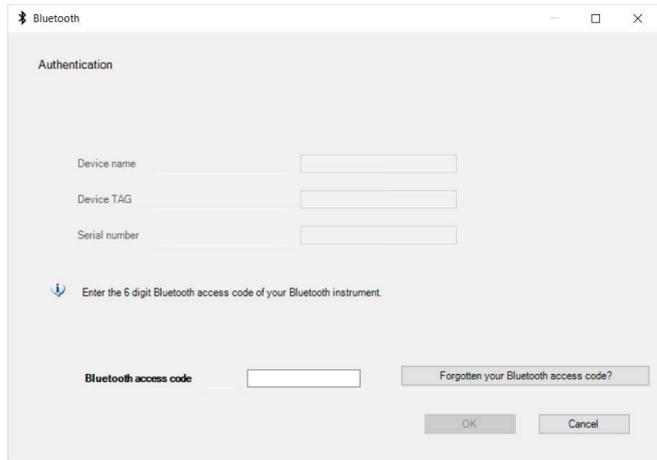


Fig. 46: Enter Bluetooth access code

You can find the code on the outside of the device housing and on the information sheet "PINs and Codes" in the device packaging.



#### Note:

If an incorrect code is entered, the code can only be entered again after a delay time. This time gets longer after each incorrect entry.

The message "Waiting for authentication" is displayed on the PC/notebook.

### Connected

After connection, the device DTM appears.

If the connection is interrupted, e.g. due to a too large distance between device and adjustment tool, this is displayed on the adjustment tool. The message disappears when the connection is restored.

### Change device code

Parameter adjustment of the device is only possible if the parameter protection is deactivated or the adjustment released. When delivered, parameter protection is deactivated by default and can be activated at any time.

It is recommended to enter a personal 6-digit device code. To do this, go to menu "Extended functions", "Access protection", menu item "Protection of the parameter adjustment".

## Set up with PC/notebook

### Connect the PC

#### To the Modbus electronics

Connection of the PC to the Modbus electronics is carried out via a USB cable.

Scope of the parameter adjustment:

- Sensor electronics
- Modbus electronics



Fig. 47: Connecting the PC via USB to the Modbus electronics  
 1 USB cable to the PC

#### To the RS 485 cable

Connection of the PC to the RS 485 cable is carried out via a standard interface adapter RS 485/USB.

Scope of the parameter adjustment:

- Sensor electronics
- Modbus electronics



#### Information:

For parameter adjustment, it is absolutely necessary to disconnect from the RTU.

## Set up with PC/notebook

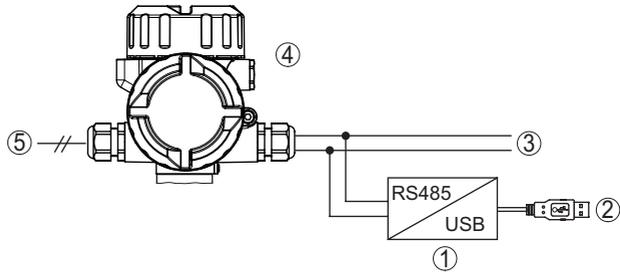


Fig. 48: Connection of the PC via the interface adapter to the RS 485 cable

- 1 Interface adapter RS 485/USB
- 2 USB cable to the PC
- 3 RS 485 cable
- 4 Sensor
- 5 Voltage supply

### Parameter adjustment

The further setup steps with detailed descriptions can be found in the online help of PACTware and the DTMs.



#### Note:

Keep in mind that for the setup of device, the current version of the DTM Collection must be used.

The latest DTM Collection and PACTware version can be downloaded free of charge via the Internet.

### Save parameter adjustment data

We recommend documenting or saving the parameterisation data via PACTware. That way the data are available for multi-use or service purposes.

## Menu overview

### Display and adjustment module

#### Lock/Unlock adjustment

Menu item	Parameter	Selection	Default setting
Lock/Unlock adjustment		Lock, unlock	SIL and Security: locked Neither SIL, nor Security: released

#### Setup

Menu item	Parameter	Selection	Default setting
Measurement loop name			Sensor
Distance unit	Distance unit	mm, m, in, ft	m
Type of medium	Type of medium	Liquid	Liquid <sup>1)</sup>
		Bulk solid	Bulk solid <sup>2)</sup>
Application	Application - liquid	Storage tank, agitator tank, dosing tank, standpipe, tank/collection basin, plastic tank (measurement through tank top), mobile plastic tank (IBC), level measurement in waters, flow measurement flume/overflow, pump station/pump shaft, combined sewer overflow, demonstration	Storage tank <sup>3)</sup>
	Application - bulk solid	Silo, bunker, crusher, heap, demonstration	Silo <sup>4)</sup>
Vessel height			Recommended meas. range, see chapter "Technical data"
Distance A (max. value)	Max. value		Max. adjustment 100 % corresponds to 0,000 m
Distance B (min. value)	Min. value		Min. adjustment 0 % corresponds to 120,000 m

- 1) Plastic horn antenna, thread with integrated antenna system, flange with encapsulated antenna system
- 2) Flange with lens antenna
- 3) Plastic horn antenna, thread with integrated antenna system, flange with encapsulated antenna system
- 4) Flange with lens antenna

## Menu overview

### Access protection

Menu item	Parameter	Selection	Default setting
Access protection	Bluetooth access code	Bluetooth access code	
	Protection of the parameterization	Protection of the parameterization	SIL and Security: activated Neither SIL, nor Security: deactivated
	Device code	Device code	

### Reset

Menu item	Parameter	Selection	Default setting
Reset	Reset	Reset to factory settings, Restart	-

### Extended settings

Menu item	Parameter	Selection	Default setting
Temperature unit		°C, °F, K	°C
Damping	Integration time	0 ... 999 s	0 s
Current output	Output value	Percent, linearized percent, filling height, distance, scaled, measurement reliability, electronics temperature, measuring rate, operating voltage	Percent
	Output characteristics	0 ... 100 % correspond to 4 ... 20 mA	0 ... 100 % correspond to 4 ... 20 mA
		0 ... 100 % correspond to 20 ... 4 mA	
	Current range	4 ... 20 mA	4 ... 20 mA
3.8 ... 20.5 mA			
	Reaction when malfunctions occur	≤ 3.6 mA, ≥ 21 mA, last valid measured value	≤ 3.6 mA
Linearisation	Linearization type - liquid	Linear, cylindrical tank, spherical tank, Venturi, trapezoidal weir, rectangular weir, Palmer-Bowlus flume, V-Notch, triangular overfall	Linear
	Linearization type - bulk solids	Linear, conical bottom, pyramid bottom, sloping bottom	Linear
	Intermediate height "h"		

## Menu overview

Menu item	Parameter	Selection	Default setting
Scaling	Scaling size	Scaling size (dimensionless, mass, volume, height, pressure, flow, others)	Dimensionless
		Scaling unit (unit selection depending on scaling size, user-defined)	-
	Scaling format	#, ##, ###, ####, #####	#
	Scaling	Scaling	100 % correspond to 0 % correspond to
Indication	Menu language	German, English, French, Spanish, Portuguese, Italian, Dutch, Russian, Chinese, Japanese, Turkish, Polish, Czech	Language is set with the first operation.
	Presentation	One measured value, measured value and bargraph, two measured values	One measured value
	Displayed values 1, 2	Percent, linearized percent, filling height, distance, scaled, measurement reliability, electronics temperature, current output, current output 2	Percent
	Backlight	On, Off	On
False signal suppression	False signal suppression	Create new, expand, delete all	-
Date/Time	Date/Time	Date	Actual date
		Format: 24 h, 12 h	24 h
		Time	Actual time
HART mode	HART address	0 ... 63	0
	Output mode	Analogue current output with HART, fix current (4 mA) with HART	Analogue current output with HART
Mode	Mode	Mode 1: EU, Albania, Andorra, Azerbaijan, Australia, Belarus, Bosnia and Herzegovina, Canada, Liechtenstein, Moldavia, Monaco, Montenegro, Morocco, New Zealand, Northern Macedonia, Norway, San Marino, Saudi Arabia, Serbia, South-Africa, Switzerland, Turkey, Ukraine, United Kingdom, USA Mode of operation 2: Brazil, Japan, South Korea, Taiwan, Thailand Mode of operation 3: India, Malaysia Mode 4: Russia	Mode 1
		Voltage supply	Permanent voltage supply Not permanent voltage supply

## Menu overview

Menu item	Parameter	Selection	Default setting
Copy instrument settings		Read from sensor, store in sensor	-
Special parameters	See separate menu overview at the end of the chapter "Menu overview" of the operating instructions.		

## Reset

Menu item	Parameter	Selection	Default setting
Reset	Reset	Reset to factory settings, Restart	-

## Diagnostics

Menu item	Parameter	Selection/Display	Default setting
Diagnosis status	Diagnosis status	Diagnosis status	-
		Change counter	-
		Checksum (CRC) current	Date parameter adjustment
		Checksum (CRC) last SIL locking	Date last SIL locking
Echo curve		Echo curve	Indication of echo curve
Peak indicator	Distance	Current value, min. distance, max. distance	Actual value
	Measurement reliability	Current value, min. measurement reliability, max. measurement reliability	Actual value
	Measuring rate	Current value, min. meas. rate, max. meas. rate	Actual value
	Electronics temperature	Current value, min. electronics temperature, max. electronics temperature	Actual value
	Operating voltage	Current value, min. operating voltage, max. operating voltage	Actual value
Diagnostic behaviour	Behaviour with echo loss	Last measured value, maintenance message, fault signal	Last measured value
	Time until fault signal	Time until fault signal	
Sensor information		Device name, serial number, hardware/software version, device revision, factory calibration date	-
Sensor characteristics			Configuration features

## Menu overview

Menu item	Parameter	Selection/Display	Default setting
Simulation	Measured value	Percent, linearized percent, filling height, distance, scaled, measurement reliability, electronics temperature, measuring rate, operating voltage, current output, current output 2	Percent
Device memory	Echo curve of the setup	Save echo curve of setup	-
	Echo curve memory	Echo curve memory	

## Adjustment app and PACTware/DTM

### Lock/Unlock adjustment

Menu item	Parameter	Selection	Default setting
Lock/Unlock adjustment		Lock, unlock	SIL and Security: locked Neither SIL, nor Security: released

### Setup

Menu item	Parameter	Selection	Default setting
Measurement loop name			Sensor
Distance unit	Distance unit	mm, m, in, ft	m
Type of medium	Type of medium	Liquid	Liquid <sup>1)</sup>
		Bulk solid	Bulk solid <sup>2)</sup>

<sup>1)</sup> Plastic horn antenna, thread with integrated antenna system, flange with encapsulated antenna system

<sup>2)</sup> Flange with lens antenna

## Menu overview

Menu item	Parameter	Selection	Default setting
Application	Application - liquid	Storage tank, agitator tank, dosing tank, standpipe, tank/collection basin, plastic tank (measurement through tank top), mobile plastic tank (IBC), level measurement in waters, flow measurement flume/overflow, pump station/pump shaft, combined sewer overflow, demonstration	Storage tank <sup>1)</sup>
	Application - bulk solid	Silo, bunker, crusher, heap, demonstration	Silo <sup>2)</sup>
Vessel height			Recommended meas. range, see chapter "Technical data"
Distance A (max. value)	Max. value		Max. adjustment 100 % corresponds to 0,000 m
Distance B (min. value)	Min. value		Min. adjustment 0 % corresponds to 120,000 m

## Access protection

Menu item	Parameter	Selection	Default setting
Access protection	Bluetooth access code	Bluetooth access code	
	Protection of the parameterization	Protection of the parameterization	
	Device code	Device code	

## Reset

Menu item	Parameter	Selection	Default setting
Reset	Reset	Reset to factory settings, Restart	-

## Extended settings

Menu item	Parameter	Selection	Default setting
Units	Temperature unit of the instrument	°C, °F	°C

- <sup>1)</sup> Plastic horn antenna, thread with integrated antenna system, flange with encapsulated antenna system  
<sup>2)</sup> Flange with lens antenna

## Menu overview

Menu item	Parameter	Selection	Default setting
Damping	Integration time	0 ... 999 s	1 s
Current output	Output value	Percent, linearized percent, filling height, distance, scaled, measurement reliability, electronics temperature, measuring rate, operating voltage	Percent
	Initial value - Characteristic	Initial value - characteristics (4 mA)	4 mA correspond to
	Final value - Characteristic	End value - characteristics (20 mA)	20 mA correspond to
	Output characteristics	0 ... 100 % correspond to 4 ... 20 mA	0 ... 100 % correspond to 4 ... 20 mA
		0 ... 100 % correspond to 20 ... 4 mA	
	Current range	4 ... 20 mA	4 ... 20 mA
		3.8 ... 20.5 mA	
Reaction when malfunctions occur	≤ 3.6 mA, ≥ 21 mA, last valid measured value	≤ 3.6 mA	
Reaction when malfunctions occur	≤ 3.6 mA, ≥ 21 mA	≤ 3.6 mA	
Linearisation	Linearization type - liquid	Linear, cylindrical tank, spherical tank, Venturi, trapezoidal weir, rectangular weir, Palmer-Bowlus flume, V-Notch, triangular overfall	Linear
	Linearization type - bulk solids	Linear, conical bottom, pyramid bottom, sloping bottom	Linear
	Intermediate height "h"		-
Scaling	Scaling size	Dimensionless, mass, volume, height, pressure, flow, others	Dimensionless
	Scaling unit	Unit selection depending on scaling size, user-defined	-
	Name of the unit		-
	Scaling format	#, #.#, #.##, #.###, #.####	#
	Scaling	100 % correspond to 0 % correspond to	100 L 0 L

## Menu overview

Menu item	Parameter	Selection	Default setting
Indication	Menu language (PLICSCOM)	German, English, French, Spanish, Portuguese, Italian, Dutch, Russian, Chinese, Japanese, Turkish, Polish, Czech, Turkish	Order-specific
	Presentation	One measured value, measured value and bargraph, two measured values	One measured value
	Displayed values 1, 2	Percent, linearized percent, filling height, distance, scaled, measurement reliability, electronics temperature, current output, current output 2	Percent
	Backlight	On, Off	On
False signal suppression	False signal suppression	Create new, extend, delete area, delete all	-
HART variables	HART variables	Primary Value (PV)	Linearized percent
		Secondary Value (SV)	Distance
		Tertiary Value (TV)	Measurement reliability
		Quarternary Value (QV)	Electronics temperature
		LONG-TAG	
		MESSAGE	MSG
Date/Time	Date/Time	Date	Actual date
		Format: 24 h, 12 h	24 h
		Time	Actual time
Mode	Mode	Mode 1: EU, Albania, Andorra, Azerbaijan, Australia, Belarus, Bosnia and Herzegovina, Canada, Liechtenstein, Moldavia, Monaco, Montenegro, New Zealand, Northern Macedonia, Norway, San Marino, Saudi Arabia, Serbia, South-Africa, Switzerland, Turkey, Ukraine, United Kingdom, USA Mode of operation 2: Brazil, Japan, South Korea, Taiwan, Thailand Mode of operation 3: India, Malaysia Mode 4: Russia	Mode 1
	Energy supply	Permanent power supply, non-permanent power supply	Permanent voltage supply
Special parameters	See separate menu overview at the end of the chapter "Menu overview"		

## Menu overview

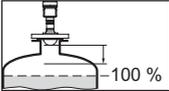
### Diagnostics

Menu item	Parameter	Selection/Display	Default setting
Status	Diagnosis status	Diagnosis status	-
	Status parameter adjustment	Change counter, modification date, checksum (CRC) current, date checksum current, checksum (CRC) last SIL locking, date last SIL locking	-
	Measured value status	Percent, linearized percent, filling height, distance, scaled, measurement reliability	-
	Status outputs	Current output	-
	HART Device Status	Field device malfunction, Configuration changed, Cold start, More status available, Analog output fixed, Analog output saturated, Non-primary variable of limits, Primary variable of limits	-
	Status additional measured values	Electronics temperature, measuring rate, operating voltage	-
Echo curve		Echo curve	Indication of echo curve
Peak indicator	Distance	Current value, min. distance, max. distance	Actual value
	Measurement reliability	Current value, min. measurement reliability, max. measurement reliability	
	Measuring rate	Current value, min. meas. rate, max. meas. rate	
	Electronics temperature	Current value, min. electronics temperature, max. electronics temperature	
	Operating voltage	Current value, min. operating voltage, max. operating voltage	
Measured values	Measured values	Percent, linearized percent, filling height, distance, scaled, measurement reliability	
	Additional measured values	Electronics temperature, measuring rate, operating voltage	
	Outputs	Current output, Primary Value (PV), Secondary Value (SV), Tertiary Value (TV), Quarternary Value (QV)	

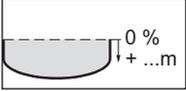
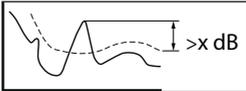
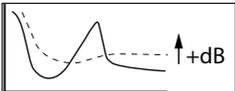
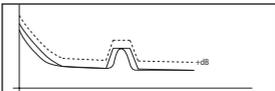
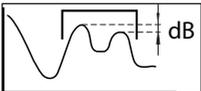
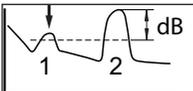
## Menu overview

Menu item	Parameter	Selection/Display	Default setting
Diagnostic behaviour	Echo loss	Behaviour in case of echo loss, time until fault signal	Output fault current
	Electronics temperature - Behaviour outside the specification	Outside the specification, output fault current	
	Status signals	Activation of: Function control, Outside the specification, Maintenance required	Function check, outside specification, maintenance required
Sensor information		Device name, order code, serial number, hardware/software version, Device Revision, factory calibration date, device address, Loop current mode, Fieldbus Profile Rev., Expanded Device Type, sensor acc. to SIL, sensor acc. to WHG, Bustype ID	-
Sensor characteristics			Configuration features
Simulation	Measured value	Percent, linearized percent, filling height, distance, scaled, measurement reliability, electronics temperature, measuring rate, operating voltage, current output	Percent
Measured value memory (DTM)			
Device memory	Echo curve of the setup	Save echo curve of setup	-
	Echo curve memory	Echo curve memory	
	Measured value memory	Measured value memory	
	Event memory	Event memory	
Function test		Start proof test, start device test	

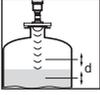
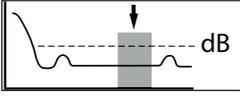
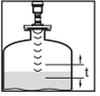
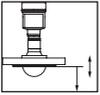
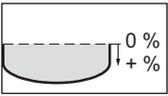
## Special parameters

Parameter	Designation	Presentation	Default setting
SP1, SP2	Activate measuring range start limiting Manual limiting of measuring range start		Deactivated 0.000 m

## Menu overview

Parameter	Designation	Presentation	Default setting
SP3	Safety on the vessel bottom or measuring range end		1.000 m
SP4	Correction of the propagation speed		0.0 %
SP5, SP6	Factor for noise averaging rising		2
	Factor for noise averaging falling		2
SP7	Deactivate filter function "Smooth raw value curve"		Deactivated
SP8	Offset detection curve for echo analysis		8 dB
SP9	Minimum measurement reliability for level echo selection		0 dB
SP10	Additional reliability for false signal storage		3 dB
SP12	Activate "Summarize echoes" function		Deactivated
SP13	Amplitude difference in "Summarize echoes" function		12 dB
SP14	Echo distance for "Summarize echoes" function		0.500 m
SP15	Activate function measurement of the "first large echo"		Deactivated
SP16	Minimum amplitude function "First large echo"		12 dB

## Menu overview

Parameter	Designation	Presentation	Default setting
SP17	Wide focussing range		240 m
SP18	Minimum measurement reliability outside focussing range		6 dB
SP19	Time for opening the focussing range		0 s
SP22	Measured value offset		0.000 m
SP24	Factor for additional reliability at measuring range end		0.0 %
SP HART	Activate/Deactivate HART		Activated
SP SIL	Activate/Deactivate SIL		Activated <sup>1)</sup> Deactivated <sup>2)</sup>

<sup>1)</sup> SIL versions

<sup>2)</sup> Non-SIL versions (cannot be activated)

## Diagnosis, asset management and service

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### Maintenance

#### Maintenance

If the device is used properly, no special maintenance is required in normal operation.

### Precaution measures against buildup



#### Note:

In some applications, product buildup on the antenna system can influence the measurement result.

Depending on the sensor and application, take measures to avoid heavy soiling of the antenna system. If necessary, clean the antenna system in certain intervals.

### Cleaning

The cleaning helps that the type label and markings on the instrument are visible.



#### Note:

Unsuitable cleaning agents and methods can damage the device. To avoid this, observe the following:

- Use only cleaning agents which do not corrode the housings, type label and seals
- Use only cleaning methods corresponding to the housing protection rating

### Measured value and event memory

The instrument has several memories available for diagnostic purposes. The data remain there even in case of voltage interruption.

### Measured value memory

Up to 100,000 measured values are stored in the sensor in a ring memory. Each entry contains date/time as well as the respective measured value.

Storable values are for example:

- Distance
- Filling height
- Percentage value
- Lin. percent
- Scaled
- Current value
- Measurement reliability
- Electronics temperature

When the instrument is shipped, the measured value memory is active and stores distance, measurement reliability and electronics temperature every 3 minutes.

The requested values and recording conditions are set via a PC with PACTware/DTM or the control system with EDD. Data are thus read out and also reset.

## Diagnosis, asset management and service

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### Event memory

Up to 500 events are automatically stored with a time stamp in the sensor (non-deletable). Each entry contains date/time, event type, event description and value.

Event types are for example:

- Modification of a parameter
- Switch-on and switch-off times
- Status messages (according to NE 107)
- Error messages (according to NE 107)

The data are read out via a PC with PACTware/DTM or the control system with EDD.

### Echo curve memory

The echo curves are stored with date and time and the corresponding echo data.

#### Echo curve of the setup:

This is used as reference echo curve for the measurement conditions during setup. Changes in the measurement conditions during operation or buildup on the sensor can thus be recognized. The echo curve of the setup is stored via:

- PC with PACTware/DTM
- Control system with EDD
- Display and adjustment module

#### Further echo curves:

Up to 10 echo curves can be stored in a ring buffer in this memory section. Additional echo curves are stored via:

- PC with PACTware/DTM
- Control system with EDD

### Asset Management function

The instrument features self-monitoring and diagnostics according to NE 107 and VDI/VDE 2650. In addition to the status messages in the following tables there are more detailed error messages available under the menu item "*Diagnostics*" via the respective adjustment module.

### Status messages

The status messages are divided into the following categories:

- Failure
- Function check
- Out of specification
- Maintenance required

and explained by pictographs:

## Diagnosis, asset management and service

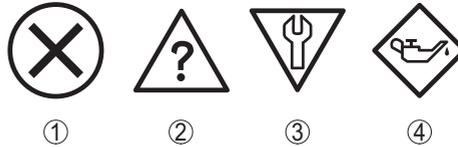


Fig. 49: Pictographs of the status messages

- 1 Failure - red
- 2 Out of specification - yellow
- 3 Function check - orange
- 4 Maintenance required - blue

### Malfunction (Failure):

Due to a malfunction in the instrument, a fault signal is output.

This status message is always active. It cannot be deactivated by the user.

### Function check:

The instrument is being worked on, the measured value is temporarily invalid (for example during simulation).

This status message is inactive by default.

### Out of specification:

The measured value is unreliable because an instrument specification was exceeded (e.g. electronics temperature).

This status message is inactive by default.

### Maintenance required:

Due to external influences, the instrument function is limited. The measurement is affected, but the measured value is still valid. Plan in maintenance for the instrument because a failure is expected in the near future (e.g. due to buildup).

This status message is inactive by default.

## Failure

Code Text message	Cause	Rectification	DevSpec State in CMD 48
F013 no measured value available	Sensor does not detect an echo during operation Antenna system dirty or defective	Check or correct installation and/or parameter settings Clean or exchange process component or antenna	Byte 5, Bit 0 of Byte 0 ... 5
F017 Adjustment span too small	Adjustment not within specification	Change adjustment according to the limit values (difference between min. and max. $\geq 10$ mm)	Byte 5, Bit 1 of Byte 0 ... 5

## Diagnosis, asset management and service

<b>Code</b> <b>Text message</b>	<b>Cause</b>	<b>Rectification</b>	<b>DevSpec</b> <b>State in CMD 48</b>
F025 Error in the linearization table	Values are not continuously rising, for example illogical value pairs	Check linearization table Delete table/Create new	Byte 5, Bit 2 of Byte 0 ... 5
F036 No operable software	Failed or interrupted software update	Repeat software update Check electronics version Exchanging the electronics Send instrument for repair	Byte 5, Bit 3 of Byte 0 ... 5
F040 Error in the electronics	Hardware defect	Exchanging the electronics Send instrument for repair	Byte 5, Bit 4 of Byte 0 ... 5
F080 General software error	General software error	Disconnect operating voltage briefly	Byte 5, Bit 5 of Byte 0 ... 5
F105 Determine measured value	The instrument is still in the switch-on phase, the measured value could not yet be determined	Wait for the end of the switch-on phase  Duration up to approx. 3 minutes depending on the version and parameter settings	Byte 5, Bit 6 of Byte 0 ... 5
F113 Communication error	EMC interference	Remove EMC influences	Byte 4, Bit 4 of Byte 0 ... 5
F125 Impermissible electronics temperature	Temperature of the electronics in the non-specified range	Check ambient temperature Insulate electronics Use instrument with higher temperature range	Byte 5, Bit 7 of Byte 0 ... 5
F260 Error in the calibration	Error in the calibration carried out in the factory Error in the EEPROM	Exchanging the electronics Send instrument for repair	Byte 4, Bit 0 of Byte 0 ... 5
F261 Error in the instrument settings	Error during setup False signal suppression faulty Error when carrying out a reset	Repeat setup Carry out a reset	Byte 4, Bit 1 of Byte 0 ... 5
F264 Installation/Set-up error	Adjustment not within the vessel height/measuring range Max. measuring range of the instrument not sufficient	Check or correct installation and/or parameter settings Use an instrument with bigger measuring range	Byte 4, Bit 2 of Byte 0 ... 5
F265 Measurement function disturbed	Sensor no longer carries out a measurement Operating voltage too low	Check operating voltage Carry out a reset Disconnect operating voltage briefly	Byte 4, Bit 3 of Byte 0 ... 5

## Diagnosis, asset management and service

Code Text message	Cause	Rectification	DevSpec State in CMD 48
F267 No executable sensor software	Sensor cannot start	Exchanging the electronics Send instrument for repair	-
F268 False signal suppression not valid	False signal suppression was applied under other measuring conditions	Create a new false signal suppression	
	No false signal suppression available	Create a new false signal suppression	
F269 Measurement function insecure	Measurement reliability of the level echo too low (change to another echo pending)	Check or correct installation and/or parameter settings	
	Amplitude difference level echo for false signal suppression too low (change to another echo pending)	Check or correct installation and/or parameter settings	
	Amplitude difference level echo to another echo too low (change to another echo pending)	Check or correct installation and/or parameter settings	

### Function check

Code Text message	Cause	Rectification	DevSpec State in CMD 48
C700 Simulation active	A simulation is active	Finish simulation Wait for the automatic end after 60 mins.	"Simulation Active" in "Standardized Status 0"

### Out of specification

Code Text message	Cause	Rectification	DevSpec State in CMD 48
S600 Impermissible electronics temperature	Temperature of the processing electronics in the non-specified section	Check ambient temperature Insulate electronics Use instrument with higher temperature range	Byte 23, Bit 0 of Byte 14 ... 24
S601 Overfilling	Level echo in the close range not available	Reduce level 100 % adjustment: Increase value Check mounting socket Remove possible interfering signals in the close range	Byte 23, Bit 1 of Byte 14 ... 24

## Diagnosis, asset management and service

Code Text message	Cause	Rectification	DevSpec State in CMD 48
S603 Impermissible operating voltage	Operating voltage below specified range	Check electrical connection If necessary, increase operating voltage	

## Maintenance

Code Text message	Cause	Rectification	DevSpec State in CMD 48
M500 Error during the reset "delivery status"	The data could not be re-stored during the reset to delivery status	Repeat reset Load XML file with sensor data into the sensor	Byte 24, Bit 0 of Byte 14 ... 24
M501 Error in the non-active linearisation table	Hardware error EEPROM	Exchanging the electronics Send instrument for repair	Byte 24, Bit 1 of Byte 14 ... 24
M504 Error at a device interface	Hardware defect	Check connections Exchanging the electronics Send instrument for repair	Byte 24, Bit 4 of Byte 14 ... 24
M505 No echo available	Sensor does not detect an echo during operation Antenna dirty or defective	Clean the antenna Use a more suitable antenna/sensor Remove possible false echoes Optimize sensor position and orientation	Byte 24, Bit 5 of Byte 14 ... 24
M506 Installation/Set-up error	Error during setup	Check or correct installation and/or parameter settings	Byte 24, Bit 6 of Byte 14 ... 24
M507 Error in the instrument settings	Error during setup Error when carrying out a reset False signal suppression faulty	Carry out reset and repeat setup	Byte 24, Bit 7 of Byte 14 ... 24

## Echo curve

### Overview

Via the adjustment software PACTware with a PC the echo curve of the connected sensor can be displayed under the menu item "*Diagnosis*".

The echo curve enables a detailed assessment of the characteristics of a level measurement with the NivoRadar 3300.

## Diagnosis, asset management and service

The following chapters show the basic course of the echo curve and describe the menu functions.

### Echo curve presentation and description

The desired individual curves are displayed on the screen in the "Echo curve" diagram. The toolbar above is used to control the presentation and navigation.

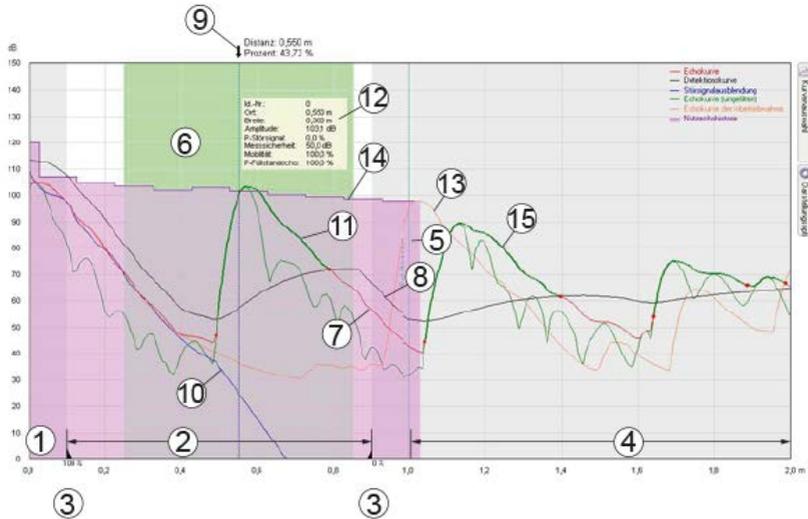


Fig. 50: Areas in the echo curve window

- 1 Sensor reference plane (0 m)/Extended presentation area
- 2 Measuring range
- 3 Adjustment range
- 4 Safety area at the measuring range end
- 5 Vessel height
- 6 Focussing range
- 7 Echo curve
- 8 Detection curve
- 9 Distance and percentage value arrow
- 10 False signal suppression
- 11 Detected echo with initial and end point
- 12 Echo data of the selected echo
- 13 Echo curve of the setup
- 14 Useful echo history
- 15 Echo curve unfiltered

## Diagnosis, asset management and service

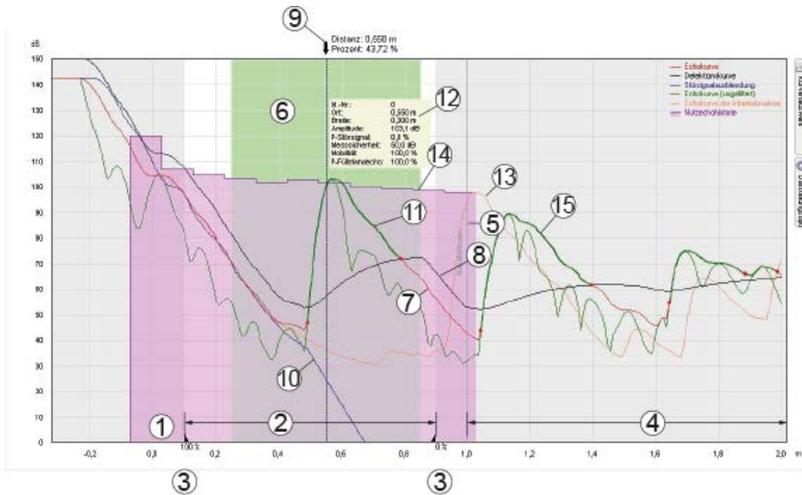


Fig. 51: Areas in the echo curve window with presentation option "Extended presentation area"

### Distance and percentage value arrow

The distance arrow marks the level echo detected by the sensor. In the case of an ideal echo (flat, well-reflecting medium surface), it points to the centre of the echo.

→ A "black" arrow means: The level echo is currently visible to the sensor. A "white" arrow means: The level echo has disappeared from the marked position.

### Echo curve

The echo curve shown in red is the basis for echo detection. It shows the course and amplitude of detected echoes.

→ Considered echoes are marked in green.

### Detection curve

The detection curve shown in black follows the echo curve. It determines the sensitivity threshold of the sensor and thus in which range echoes are detected.

### False signal suppression

The false signal suppression shown in blue represents the false signal profile stored in the sensor.

→ Echoes with an amplitude below this curve are marked as false signals.

### Echo curve of the setup

A high-resolution echo curve stored by the user during setup.

→ It can be used to detect signal changes over the operating time.

### High resolution

The maximum number of scanning points available in the sensor is displayed.

## Diagnosis, asset management and service

→ The high-resolution display of the echo curve is necessary for a meaningful assessment of the echo curve.

### Extended presentation area

The entire reading area considered by the sensor, including all securities, is displayed.

→ The extended presentation area must be selected for a meaningful assessment of the echo curve.

### Focussing range

The focussing range is a measuring window that the radar sensor places symmetrically around the distance of the currently measured level echo.

→ Only within the focussing range are changes (location, amplitude, number of echoes) accepted for evaluating the current level.

### Echo data of the selected echo

Detected echoes within the measuring range are displayed by means of a green line and two red dots for echo start and end.

→ For each of these echoes, the echo data is determined.

### Echo curve unfiltered

The green curve corresponds to the echo curve, but without upstream filter functions.

→ The unfiltered echo curve is not influenced by the application parameters.

### Useful echo history

The curve shown in purple shows the minimum level echo amplitude depending on the distance with a resolution of 0.1 m.

### Adjustment functions

#### Toolbar echo curve

In the upper left section, date and time of the actually shown curve are displayed. On the right, you can find the two toolbar symbols described below:

Symbol	Function	Additional information
	Hold curves: Freeze currently displayed curves, brighter presentation	Additional presentation of the currently read curve (changes in the curve are thus immediately recognisable)
	Standard view: Exit zoomed view, presentation of the unzoomed area	

#### Curve selection

The adjustment element "Curve selection" at the right edge of the window enables the following curve views:

## Diagnosis, asset management and service

Designation	Additional information
Echo curve	Clicking with left mouse button on echo provides indication of associated echo data
Detection curve	
False signal suppression	
Echo curve unfiltered	Is only visible in the service login and
Useful echo history	
Echo curve of the setup	

### Presentation options

The adjustment element "*Presentation options*" at the right edge of the window enables the display of additional analysis aids:

Designation	Function	Additional information
High resolution	Loading and presenting the curves with the maximum number of measured value points	Slightly slower updating of the echo curve in the echo curve window due to the larger data volume
Extended presentation area	Presentation of additional distance safety areas of the sensor	
Focussing range	Measuring window that the sensor places symmetrically around the level echo.	
Show echo data	Tabular presentation of the echo data in the lower area of the window	

### Additional functions and information

#### Additional adjustment options

A short click with the right mouse button in the echo curve opens a pop-up menu with these adjustment options:

Designation	Function	Additional information
Zoom settings	Manual input of the desired zoom range	
Unzoom	Leaving the zoomed presentation, presentation of the unzoomed area	

## Diagnosis, asset management and service

Designation	Function	Additional information
Load recording	Loading curves from a previous service record <sup>1)</sup>	Function only in offline mode available
Print view	Printing the echo curve and exporting it as a pdf file	
Info	Display of information about the device from which the echo curves were recorded	

Pressing and holding the mouse buttons in the echo curve results in further functions:

Designation	Function	Additional information
Right mouse button	Shifting	By shifting the mouse, the displayed presentation area is shifted as well.
Left mouse button	Zoom	Shifting the mouse sets the zoom range.

The offline mode offers the possibility to display curves from the echo curve memory. In this mode, a toolbar with additional symbols appears:

Symbol	Function
	Stop
	Replay
	To the beginning of the recording
	To the previous recording

<sup>1)</sup> Note: The DTM version, the measuring principle and the device version of the recordings must match the current DTM

## Diagnosis, asset management and service

Symbol	Function
	To the next recording
	To the end of the recording
	Load recording from device

### Additional information echo data

Below the echo curve, the detected echoes are listed in tabular form with additional information.

Designation	Meaning	Additional information
ID	Ident number assigned by the sensor to the detected echo	
Location	Distance from the sensor reference plane to the echo	
Amplitude	Echo amplitude of the respective echo in dB	
Width	Width of the respective echo	
P-false signal	False echo probability	Measure for the compliance of an echo with a stored false signal curve
Measurement reliability	Usable amplitude of an echo in dB	
Mobility	Indication of whether and how far the echo moves in a certain direction	-100 %: Certainly not moved; +100 % certainly moved sufficiently
P-level echo	Level echo probability	Level echo probability is the result of the echo assessment in the sensor

### Rectify faults

#### Reaction when malfunction occurs

The operator of the system is responsible for taking suitable measures to rectify faults.

## Diagnosis, asset management and service

### Fault rectification

The first measures are:

- Evaluation of fault messages
- Checking the output signal
- Treatment of measurement errors

A smartphone/tablet with the adjustment app or a PC/notebook with the software PACTware and the suitable DTM offer you further comprehensive diagnostic possibilities. In many cases, the causes can be determined in this way and the faults eliminated.

### Treatment of measurement errors

The below tables show typical examples of application-related measurement errors with liquids. The measurement errors are differentiated according to the following:

- Constant level
- Filling
- Emptying

The images in column "*Error pattern*" show the real level as a broken line and the level displayed by the sensor as a continuous line.



Fig. 52: Display of error images

- 1 Real level
- 2 Level displayed by the sensor



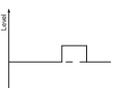
#### Note:

If the output level is constant, the cause could also be the fault setting of the current output to "*Hold value*".

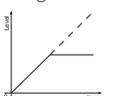
If the level is too low, the reason could be a line resistance that is too high

## Diagnosis, asset management and service

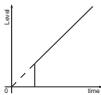
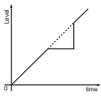
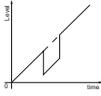
### Measurement error with constant level

Fault description	Cause	Rectification
Measured value shows a too low or too high level  	Min./max. adjustment not correct	Adapt min./max. adjustment
	Incorrect linearization curve	Adapt linearization curve
	Installation in a bypass tube or stand-pipe, hence running time error (small measurement error close to 100 %/ large error close to 0 %)	Check parameter "Application" with respect to vessel form, adapt if necessary (bypass, standpipe, diameter).
Measured value jumps towards 0 % (liquids only)  	Multiple echo (vessel top, medium surface) with amplitude higher than the level echo.	Check parameter "Application", especially vessel top, type of medium, dished bottom, high dielectric constant, and adapt if necessary.
Measured value jumps towards 100 %  	Due to the process, the amplitude of the level echo sinks A false signal suppression was not carried out	Carry out a false signal suppression
	Amplitude or position of a false signal has changed (e.g. condensation, build-up); false signal suppression no longer matches actual conditions.	Determine the reason for the changed false signals, carry out false signal suppression, e.g. with condensation.

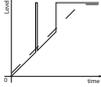
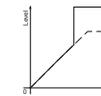
### Measurement error during filling

Fault description	Cause	Rectification
Measured value remains unchanged during filling  	False signals in the close range too big or level echo too small Strong foam or vortex generation Max. adjustment not correct	Eliminate false signals in the close range  Check measurement situation: Antenna must protrude out of the nozzle, installations  Remove contamination on the antenna  In case of interferences due to installations in the close range: Change polarisation direction  Create a new false signal suppression Adapt max. adjustment

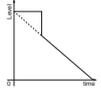
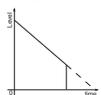
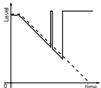
## Diagnosis, asset management and service

Fault description	Cause	Rectification
Measured value remains in the area of the bottom during filling 	Echo from the tank bottom larger than the level echo, for example, with products with $\rho_r < 2.5$ oil-based, solvents	Check parameters Medium, Vessel height and Floor form, adapt if necessary
Measured value remains momentarily unchanged during filling and then jumps to the correct level 	Turbulence on the medium surface, quick filling	Check parameters, change if necessary, e.g. in dosing vessel, reactor
Measured value jumps towards 0 % during filling 	Amplitude of a multiple echo (vessel top - medium surface) is larger than the level echo.	Check parameter "Application", especially vessel top, type of medium, dished bottom, high dielectric constant, and adapt if necessary.
	The level echo cannot be distinguished from the false signal at a false signal position (jumps to multiple echo).	In case of interferences due to installations in the close range: Change polarisation direction Chose a more suitable installation position
	Transverse reflection from an extraction funnel, amplitude of the transverse reflection larger than the level echo	Direct sensor to the opposite funnel wall, avoid crossing with the filling stream.
Measured value fluctuates around 10 ... 20 % (only bulk solids) 	Various echoes from an uneven medium surface, e.g. a material cone	Check parameter "Material Type" and adapt, if necessary Optimize installation position and sensor orientation
	Reflections from the medium surface via the vessel wall (deflection)	Select a more suitable installation position, optimize sensor orientation, e.g. with a swivelling holder
Measured value jumps towards 100 % during filling 	Due to strong turbulence and foam generation during filling, the amplitude of the level echo sinks. Measured value jumps to false signal.	Carry out a false signal suppression

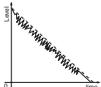
## Diagnosis, asset management and service

Fault description	Cause	Rectification
Measured value jumps sporadically to 100 % during filling 	Varying condensation or contamination on the antenna.	Carry out a false signal suppression or increase false signal suppression with condensation/contamination in the close range by editing.  With bulk solids, use radar sensor with purging air connection.
Measured value jumps to $\geq 100$ % or 0 m distance 	Level echo is no longer detected at close range due to foam generation or interference signals at close range.	Check measuring point: Antenna should protrude out of the threaded mounting socket, possible false echoes through flange socket.  Remove contamination on the antenna Use a sensor with a more suitable antenna

## Measurement error during emptying

Fault description	Cause	Rectification
Measured value remains unchanged in the close range during emptying 	False signal larger than the level echo Level echo too small	Eliminate false signal in the close range. Check: Antenna must protrude from the nozzle.  Remove contamination on the antenna  In case of interferences due to installations in the close range: Change polarisation direction  After eliminating the false signals, the false signal suppression must be deleted. Carry out a new false signal suppression.
Measured value jumps towards 0 % during emptying 	Echo from the tank bottom larger than the level echo, for example, with products with $\rho < 2.5$ oil-based, solvents	Check parameters Medium type, Vessel height and Floor form, adapt if necessary
Measured value jumps sporadically towards 100 % during emptying 	Varying condensation or contamination on the antenna	Carry out false signal suppression or increase false signal suppression in the close range by editing.  With bulk solids, use radar sensor with purging air connection.

## Diagnosis, asset management and service

Fault description	Cause	Rectification
Measured value fluctuates around 10 ... 20 % (only bulk solids) 	Various echoes from an uneven medium surface, e.g. an extraction funnel Reflections from the medium surface via the vessel wall (deflection)	Check parameter "Type of medium" and adapt, if necessary. Optimize installation position and sensor orientation.

### Reaction after fault rectification

Depending on the reason for the fault and the measures taken, the steps described in chapter "Setup" must be carried out again or must be checked for plausibility and completeness.

### Exchanging the electronics module

If the electronics module is defective, it can be replaced by the user.



In Ex applications, only instruments and electronics modules with appropriate Ex approval may be used.

If there is no electronics module available on site, one can be ordered from the agency serving you.

### Software update

The following components are required to update the instrument software:

- Instrument
- Voltage supply
- HART modem
- PC with PACTware/DTM
- Current instrument software as file

You can find the current instrument software as well as detailed information on the procedure in the download area of our homepage.

You can find information about the installation in the download file.



### Caution:

Instruments with approvals can be bound to certain software versions. Therefore make sure that the approval is still effective after a software update is carried out.

Further information can be found on our homepage.

## **Diagnosis, asset management and service**

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### **How to proceed if a repair is necessary**

If a repair should be necessary, please contact your contact person.

## Dismount

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### Dismounting steps

To remove the device, carry out the steps in chapters "Mounting" and "Connecting to power supply" in reverse.



#### Warning:

When dismantling, pay attention to the process conditions in vessels or pipelines. There is a risk of injury, e.g. due to high pressures or temperatures as well as aggressive or toxic media. Avoid this by taking appropriate protective measures.

### Disposal



Pass the instrument on to a specialised recycling company and do not use the municipal collecting points.

Remove any batteries in advance, if they can be removed from the device, and dispose of them separately.

If personal data is stored on the old device to be disposed of, delete it before disposal.

If you have no way to dispose of the old instrument properly, please contact us concerning return and disposal.

## Certificates, approvals and certifications

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### Radio licenses

#### Radar:

The device has been tested and approved in accordance with the current edition of the applicable country-specific norms or standards.

The confirmations as well as regulations for use can be found in the document "*Information sheet Radio licenses*" supplied or on our homepage.

### Approvals for Ex areas

Approved versions for use in hazardous areas are available or in preparation for the device or the device series.

You can find the relevant documents on our homepage.

### Approvals as overflow protection

Approved versions for use as part of an overflow protection system are available or in preparation for the device or the device series.

The corresponding approvals can be found on our homepage.

### Food and pharmaceutical certificates

Versions for use in the food and pharmaceutical industries are available or in preparation for the device or the device series.

The corresponding certificates can be found on our homepage.

### Conformity

The device complies with the legal requirements of the applicable country-specific directives or technical regulations. We confirm conformity with the corresponding labelling.

The corresponding conformity declarations can be found on our homepage.

### NAMUR recommendations

NAMUR is the automation technology user association in the process industry in Germany. The published NAMUR recommendations are accepted as the standard in field instrumentation.

The device fulfils the requirements of the following NAMUR recommendations:

- NE 21 – Electromagnetic compatibility of equipment
- NE 43 – Signal level for fault information from measuring transducers

## **Certificates, approvals and certifications**

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- NE 53 – Compatibility of field devices and display/adjustment components
- NE 107 – Self-monitoring and diagnosis of field devices

For further information see [www.namur.de](http://www.namur.de).

## Supplement

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### **Licensing information for open source software**

Open source software components are also used in this device. A documentation of these components with the respective license type, the associated license texts, copyright notes and disclaimers can be found on our homepage.

### **Trademark**

All the brands as well as trade and company names used are property of their lawful proprietor/originator.







Printing date:

All statements concerning scope of delivery, application, practical use and operating conditions of the sensors and processing systems correspond to the information available at the time of printing.  
Subject to change without prior notice

**Technical support**

Please contact your local sales partner (address at [www.uwtgroup.com](http://www.uwtgroup.com)).  
Otherwise please contact us:

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